



PRIVACY IMPACT ASSESSMENT

SYSTEM OR APPLICATION NAME:	Agency Enterprise General Information System (AEGIS)
DATE:	August 14, 2025
SYSTEM OWNER & TITLE:	Tony Nguyen Chief of Infrastructure Services
CONTACT POINT	Tony Nguyen Chief of Infrastructure Services
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REVIEWING OFFICIAL NAME & TITLE	Richard Kramer Deputy Chief Information Officer
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Overview

The RRB Agency Enterprise General Information System (AEGIS) is our information system that provides mainframe, application hosting, network and personal computer management services for all organizations of the Railroad Retirement Board.

AEGIS hosts our major applications, each of which has its own Privacy Impact Assessment. Our major applications are:

1. Benefit Payment Operations
2. Financial Interchange
3. Financial Management
4. Agency Enterprise General Information System - Cloud (AEGIS-z)

Section 1.0 – The Nature of the Information in AEGIS and Its Source.

AEGIS does not itself collect, use, or maintain information about the public, rather it provides the baseline network services, operating platforms and storage systems to host the applications that do work with this sensitive information.

Section 2.0 – The Uses of the Information.

While AEGIS does not directly use any sensitive information, it does provide the necessary support structure to allow our major applications to use this information to provide benefit services to our clients.

Section 3.0 – Retention of Information

We use AEGIS to store our electronic information that is necessary to support our major applications. We base our need to retain information on what is required to provide the service for which it is collected. The National Records and Archives Administration reviews and approves our retention schedules. When the information is no longer required, we securely dispose of it.

Section 4.0 – Internal Sharing and Disclosure of Information

Sensitive information that AEGIS stores on behalf of the major applications it supports is shared internally only to those authorized RRB staff members that have a valid business requirement for it. We have established security and privacy policies and procedures, awareness training programs and rules that our staff must follow when using our systems and accessing sensitive data. Our rules also cover what is required to disclose information and the penalties for improper disclosure.

Section 5.0 – External Sharing and Disclosure

We may disclose sensitive information that a major application stores on AEGIS to authorized parties. Our Privacy Act Systems of Records Notices list who those parties are and under what routine uses we may disclose that information.

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Section 6.0 – Notice

We publish our Privacy Act Systems of Records Notices both in the *Federal Register* and on our web site (<https://www.rrb.gov/SystemsofRecords>).

These notices explain:

- What system collects and uses the information;
- What information is collected;
- Under what routine uses we may release that information;
- How we store, retrieve, retain and safeguard that information;
- What RRB official is the manager of that system;
- The procedures to follow if you want to see or request corrections made to any information that system may have about you.

We also publish a Privacy Act Notice and a Paperwork Reduction Act Notice on any form that we use to collect personal information from you.

Section 7.0 – Individual Access and Redress

Anyone whose personal information is stored on AEGIS system has the right to review and correct that information, as provided under the Privacy Act and described in our Systems of Records Notices, published on our web site (<https://www.rrb.gov/SystemsofRecords>).

Section 8.0 – Technical Access and Security

We provide in-depth defense for the AEGIS system by utilizing multiple technologies, trained specialists and agency policies and procedures. We secure our information systems in accordance with Federal Information Security Management Act requirements and following National Institute of Standards and Technology guidance. The AEGIS was certified and accredited for use in August 2010.

All of our employees and contractors are required to have initial and annual refresher security and privacy training. Depending on the system a staff member has access to, they may be required to take specialized security and privacy training before granted access.

Section 9.0 – Technologies Used by the AEGIS System

AEGIS uses commercial off the shelf technology to store and transport information to and from the major applications that we host on the system. We carefully consider security and privacy factors when selecting components and technologies for our information systems. Privacy and Security staff review all information system proposals in accordance with the E-Government Act of 2002 (Public Law 107-347) and Office of Management and Budget directives.

Conclusion

The Agency Enterprise General Information System (AEGIS) is the backbone that all of our agency information systems use. While the AEGIS itself does not specifically process information, including sensitive information that we may have about you, it does host those major applications that do, along with providing the network for them to communicate with one another. We take our obligation seriously to protect the data that we use to provide benefit services to our railroad workers. We do this by complying with Federal information and privacy laws, directives and guidance; by providing technical network defenses in depth; and by having established management and operational controls in place to manage our information systems.

Certification of Responsible Officials

Preparer Signature & Title

Chad Peek
Bureau of Information Services
Chief Privacy Officer



System Owner Signature

Tony Nguyen
Chief of Infrastructure Services
Bureau of Information Services



Approved Signature & Title

Richard Kramer
Deputy Chief Information Officer
Bureau of Information Services



PTA Control Number PTA-20250814-001

PIA Control Number PIA-20250814-001