



2024 Virtual National Rail Employers Training Seminar Presenters



Thomas Jayne

*Management Member
U.S. Railroad Retirement Board*

Thomas R. Jayne was appointed Management Member of the Board by President Trump in 2019 upon the recommendation of the Association of American Railroads and the American Short Line and Regional Railroad Association. His appointment was confirmed by the Senate on January 2, and he was sworn into office on February 4.

Prior to his appointment, Mr. Jayne was a Senior General Attorney for the BNSF Railway Company. In that position, he supervised tort litigation for the BNSF railway system, assisted with legislative and regulatory issues, and provided training and litigation advice. Before joining BNSF, Mr. Jayne was an associate and partner in the St. Louis office of Thompson Coburn LLP, where he served as national counsel for clients in the transportation, manufacturing, banking, finance, insurance and construction industries.

A Missouri native, he received his B.A. degree in political science from Westminster College in Fulton, Missouri (1973) and his juris doctorate from the University of Missouri-Columbia School of Law (1976). He also clerked for U.S. District Judge H. Kenneth Wangelin in the Eastern District of Missouri.



Sherita Boots

*Director of Disability Benefits Division
U.S. Railroad Retirement Board
Office of Programs- Disability Benefits Division*

Ms. Boots was hired as the Disability Benefit Division (DBD) Director for the U.S. Railroad Retirement Board (RRB) in December 2015. In this position, she is responsible for the DBD's prompt and accurate eligible disability annuity, early Medicare coverage, and disability freeze determinations.

Prior to joining RRB, Ms. Boots worked at the Social Security Administration for 10 years. Over the course of her career, Ms. Boots has held increasing responsibilities related to the adjudication of disability programs. Ms. Boots graduated from the Michigan State University, with a Bachelor of Arts degree in Public Policy and Public Administration. She also has a Masters in Public Administration from Aurora University.



Mark Blythe

*Director of Field Service
U.S. Railroad Retirement Board*

The U.S. Railroad Retirement Board (RRB) was appointed Mr. Mark Blythe as its Director of Field Service, effective May 24, 2021. As the Director of Field Service, Mr. Blythe oversees the RRB's nationwide network of 53 field offices. Staffed by about 200 employees, these offices provide direct customer service to railroad employees and their family members eligible for benefits administered by the agency. He also serves as a member of the agency's Executive Committee, comprised of senior agency management officials responsible for day-to-day operations of the agency and for making policy recommendations to the three-member Board.

Mr. Blythe is a lifelong civil servant, having spent more than 20 years working for the Social Security Administration (SSA) in both field offices and headquarters components. Prior to his appointment, he was an Area Director in the Denver Region, overseeing about 425 employees at 25 SSA facilities in Colorado and Wyoming. During his tenure, these offices consistently met or exceeded national performance goals while improving in-person and telephone service to SSA customers.

Mr. Blythe earned a Bachelor of Arts degree in marketing from St. Ambrose University in Davenport, Iowa, in 2002 and a Master of Business Administration degree from Tennessee State University in Nashville in 2013.



Ebony Brown

Management and Program Analyst
The United States Social Security Administration
Division of Earnings and Business Services

In 2006, Ebony began her federal career with the Social Security Administration (SSA) as an Earnings Development and Retrieval Clerk (EDRC) in the Office of Central Operations (OCO). She was promoted in 2008 to an Employer Reporting Technician (ERT) in Division of Earnings and Business Services (DEBS) providing direct customer support answering employer-related phone calls. She gained increased responsibilities with a working knowledge and strong technical skills within the Business Services Branches. Ebony processed and carried out complex workloads on annual wage earnings and supported the employer-business community. In 2013, she was promoted to the position of Employer Reporting Specialist (ERS) in DEBS where she was instrumental with conducting research, analysis, and studies to resolve increased volumes with complex employer related issues through service delivery.

Ebony possess excellent communications skills, has institutional knowledge and proven ability to demonstrate influential personal skills as an asset with her participation, partnership, and collaboration in various workgroups. She has served the Division of Business Services as a workgroup member to support the development and implementation of Registration, Appointment and Services for Representatives (RASR) as an agency initiative.

Ebony currently serves as a Management and Program Analyst in the Division of Earnings and Business Services (DEBS) where she continues to conduct research and analysis at the division level.



Arturo Cardenas

Director of Programs
U.S. Railroad Retirement Board

Art Cardenas joined the Railroad Retirement Board during August 2021 as the Director for the Office of Programs. He oversees the bureau responsible for administering retirement, survivor, unemployment and sickness insurance benefit programs for railroad workers and their families under the Railroad Retirement Act (RRA) and the Railroad Unemployment Insurance Act (RUIA) and aspects of the Medicare program. His teams are also responsible for development and maintenance of policies, procedures, and computer programs, and conducting quality assurance and other special studies of the RRA and RUIA programs.

Prior to working with the RRB, Art worked for 30 years at the Social Security Administration where he served as the Deputy Associate Commissioner for the Office of Quality Review, the Deputy Regional Commissioner for the Chicago Region, the Assistant Regional Commissioner for the Western Processing Center, Deputy Associate Commissioner for the Office of Disability Determinations and as the Senior Technical Advisor for the Office of IT Modernization.



Letitia C. Carthans

Director of Retirement & Survivor Benefits Division
U.S. Railroad Retirement Board
Office of Programs

Letitia C. Carthans started at the RRB in July 1988 as an initial retirement claims examiner. She subsequently became a post claims examiner in August 1990 for a little over a year before being promoted to a Supervisor in the Retirement Initial Section. The majority of her time as an Initial Supervisor was spent overseeing the agency’s pilot satellite center in Olympia Fields, Illinois. The satellite center closed after four years, at which time, Ms. Carthans became a Supervisor in the Retirement Post Section. In 1998, she was promoted to the Divisions Operations Analyst. Ms. Carthans remained in this position for 17 years while raising her amazing daughter. In 2015, she was named as the Deputy Director for the Retirement and Survivor Benefits Division. She remained in this position thru the end of 2021. She became the Director of Retirement and Survivor Benefits Division in January 2022 – and she says this will be the last position she holds before retiring.



Debra Chesnin
 General Attorney
 U.S. Railroad Retirement Board
 Office of General Counsel

Debra Chesnin is a staff attorney in the U.S. Railroad Retirement Board’s Office of General Counsel. Ms. Chesnin received her undergraduate degree from the University of Michigan and her law degree from the University of Illinois. Ms. Chesnin is a co-author of “Planning for Social Security or Railroad Retirement Benefits” in Advising Elderly Clients and Their Families, Illinois Institute for Continuing Legal Education (2020).



Deborah Donoghue
 Operations Support Specialist
 U.S. Railroad Retirement Board
 Bureau of Field Service - Field Communications & Analysis Section

Deborah began her career with the Railroad Retirement Board in 2001 as a RUIA Claims Examiner before transitioning into the roles of Contact Representative and Claims and Program Representative in the Charlotte, (North Carolina) field office.

Deborah has been in her current role in the Field Communications & Analysis Section as an Operations Support Specialist since 2016. As a member of the Operations Support Team, she assists in training, mentoring, and providing support to new and experienced Claims and Program Representatives in Field Service.

Deborah earned a Bachelor of Science Degree from Gardner-Webb University, Boiling Springs, NC.

Deborah is responsible for organizing and coordinating the Pre-Retirement Seminar Programs sponsored by the Railroad Retirement Board Office of the Labor Member. Deborah has been involved in several initiatives and projects over the years with a commitment to help the RRB accomplish their mission to serve the rail community and their families. Deborah enjoys spending time with her family and friends and serves on two committees in her church and as the Financial Secretary for the Homeowners Association in her community.



Jerry L. Gilbert
 Chief Security Officer
 U.S. Railroad Retirement Board
 Bureau of Information Services-Risk Management

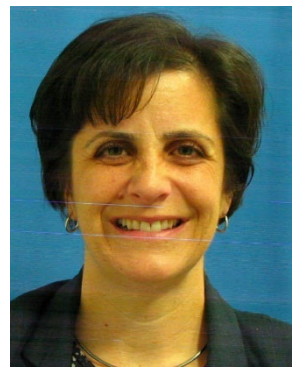
Mr. Gilbert is the Chief Information Security Officer and is responsible for managing the risks to the confidentiality, integrity, and availability of the RRB’s intellectual property and information technology assets.

Mr. Gilbert has a master’s degree in Computer Information Security from DePaul University and is currently working towards receiving his Doctor of Philosophy degree from Cardinal Stritch University in Leadership in Advanced Learning and Service. His research is exploring the impact of policymaking on the business ecosystem for managing information technology (IT) in the Federal Government.



Mary S. Jones
 NRRIT Management Trustee

Mary S. Jones served as Vice President and Treasurer of Union Pacific Corporation until her retirement on December 1, 2017. In her position, Ms. Jones was responsible for corporate finance, investor relations, insurance, banking and cash management, and oversight of the company’s benefit plan investments. Ms. Jones joined Union Pacific Corporation in New York in 1980 as a Strategic Planning Associate. In 1982, she transferred to Union Pacific Resources in Denver, where she held various positions in financial management and analysis. She returned to Union Pacific Corporation in 1988, joining the controller’s department as Manager – Planning and Analysis, for trucking transportation. She became Assistant Vice President, Investor Relations in 1994, and was actively involved in the restructuring of the holding company. In 1998 she was promoted to Vice President – Investor Relations, the position she held before her promotion to Vice President and Treasurer. She holds a Bachelor of Arts degree from Carleton College and a Master’s degree in Business Administration from Columbia University. Ms. Jones has served on the Board of Trustees of the National Railroad Retirement Investment Trust since June 1, 2010.



Ana M. Kocur
General Counsel
U.S. Railroad Retirement Board
Office of General Counsel

Ana M. Kocur serves as the General Counsel of the Railroad Retirement Board (RRB), having been appointed May 2017. Prior to joining the RRB, Ms. Kocur served for more than 20 years in the Executive Office for Immigration Review (EOIR) in the U.S. Department of Justice. At the time of her appointment, she was Deputy Director of EOIR, having been appointed to that position in December 2012. From September 2011 until December 2012, Ms. Kocur was EOIR Chief of Staff, preceded by six months as Acting Chief Administrative Hearing Officer and Counsel to the EOIR Director. Previously, she had worked for about 15 years in the Board of Immigration Appeals, an EOIR component, as both an attorney advisor and in various management roles.

Ms. Kocur earned a bachelor of arts degree (1993) from The Pennsylvania State University in University Park, Pennsylvania, and a juris doctorate (1996) from the American University, Washington College of Law in Washington, D.C.



Richard Kramer
Acting Chief Information Officer
U.S. Railroad Retirement Board

As Acting Chief Information Officer and current Deputy Chief Information Officer, Richard Kramer is leading the RRB's Bureau of Information Services and its staff of about 90 employees and contractors. In addition, he is responsible for planning, directing and coordinating the agency's information technology program, including a comprehensive initiative undertaken by the RRB to modernize and re-engineer the agency's business processes, along with related computer and network resources. Mr. Kramer also serves as a member of the RRB's Executive Committee, which is responsible for day-to-day operations of the agency and for making recommendations to the three-member Board on policy issues.

Before joining the Senior Leadership staff in the Bureau of Information Services in 2021, Mr. Kramer had been the Chief of Network Services at the RRB, having joined in late 2018. Prior to his tenure at the RRB, Mr. Kramer served in the RRB's Office of Inspector General starting in late 2013 as their IT Supervisory specialist managing all aspects of their technology portfolio.

Prior to entering federal service, Mr. Kramer worked for a combined 11 years in two local Illinois governments leading the modernization of their technical systems. Before entering the public sector, Mr. Kramer spent several years working for Arthur Andersen LLP in their system engineering and enterprise architecture groups.

Mr. Kramer received a bachelor's degree in biology from Stony Brook University (1994) and a master's degree in business information technology from DePaul University (2009.) Mr. Kramer also holds a Certified Information Systems Security Professional (CISSP) certification from ISC2.org (2015.)

A longtime resident of Chicago, Illinois, Mr. Kramer is originally from Levittown, New York. Mr. Kramer replaces Ms. Terryne Murphy, who had been the RRB's CIO since September 2019, who recently retired from federal service.



Patricia Martinez
Policy and Systems Analyst (RUIA)
U.S. Railroad Retirement Board
Office of Programs – Policy & Systems

Patricia began her career at the Railroad Retirement Board in July of 2016 as an unemployment and sickness claims examiner. In 2020, Patricia transitioned to the Program Evaluation and Management Services (PEMS) section as a Program Integrity and Evaluation Specialist (UI/SI). In 2022, she began her role as a Reconsideration Specialist (RUIA) in the Reconsideration (RECON) section.

Patricia has been in her current position as a RUIA Analyst in Policy & Systems since 2023. In this role, she is responsible for RUCS, pre-payment verification, and other pertinent applications and functions.

Patricia earned a Bachelor of Science degree in Business Management and a master's degree in education: Instructional Leadership from the University of Illinois at Chicago.



Sean M. McNeany
Senior Compensation & Communication Specialist
U.S. Railroad Retirement Board
Office of Programs-Policy and Systems

Mr. McNeany began his career with the U.S Railroad Retirement Board in 2009, as a Retirement Claims Examiner. In late 2010, he was promoted to an analyst position in Policy & Systems, where he supported RRB's internal workflow and correspondence systems, contributed to two redesigns of the rrb.gov website, and managed the account system railroad employees use to access their RRB benefits online.

In December 2019, Mr. McNeany was appointed the Senior Compensation and Communication Specialist for the Quality Reporting Services Center.



Kellie Mrozek
Supervisory Auditor
U.S. Railroad Retirement Board
Bureau of Fiscal Operations - Audit Affairs & Compliance Division

Kellie Mrozek is the Supervisory Auditor of the Audit and Compliance Section of the Railroad Retirement Board. She has over twenty years of audit experience conducting compliance audits and performance audits of processes at various agencies throughout the federal government. She has been with the RRB for over a year. She earned her Master's degree in Business Administration from San Diego State University. She is also a Certified Public Accountant.



David Noesen
User Analyst
U.S. Railroad Retirement Board
Office of Programs - Policy & Systems

Mr. Noesen began his career at the U.S. Railroad Retirement Board in QRSC of CESC after working 9 years as a Department of the Army Civilian for the United States Military Entrance Processing Command, HQ Eastern Sector working as the Enlisted Testing Chief.

Mr. Noesen retired after 22 years in the Air Force Reserve in Oct 2013. He graduated from Western Illinois University earning a Bachelor of Arts Degree in Broadcasting and a minor in Communication.



Robert Perbohner
Counsel to the Management Member
U.S. Railroad Retirement Board

Mr. Perbohner was appointed to his position as Counsel to the Management Member in January 1993. He advises the Management Member, Thomas Jayne, on policy and legal affairs.

Prior to employment with the U.S. Railroad Retirement Board, Mr. Perbohner was General Counsel of a regional railroad. He has also practiced in the area of insurance defense and began his legal career as a prosecutor in McHenry County, Illinois. Mr. Perbohner is a graduate of IIT Kent-College of Law. He also attended the University of Illinois in Champaign-Urbana, for his undergraduate work.



Bernadette Roddy
Policy and Systems Analyst
U.S. Railroad Retirement Board
Office of Programs – Policy & Systems

Ms. Roddy began her career with the Railroad Retirement Board in 2013, as a Medicare Claims Examiner. She later transitioned into Field Service for 7 years where she gained a wealth of knowledge about all the programs offered here at the RRB.

Ms. Roddy has been in her current role as a P & S Analyst specializing in the RUIA Experience Rating Systems since 2022.

Ms. Roddy earned dual bachelor's degrees in communications & journalism at Southern Illinois University and her MBA from Keller Graduate School.



Keith Sartain
Chief Actuary
U.S. Railroad Retirement Board
Bureau of Actuary and Research

Mr. Sartain directs the RRB's Bureau of the Actuary and Research (BAR), which supports the agency's mission by providing both long-term and short-term projections of the financial status of the railroad retirement trust funds and unemployment/sickness accounts and preparing impact estimates of proposed legislation. He oversees the financial interchange between the RRB, the Social Security Administration, and the Centers for Medicare and Medicaid Services, and supports a variety of publications providing information on the activities of the agency and its benefit programs, including preparation of the Statistical Tables, Quarterly Benefit Statistics, and supplying material and figures for inclusion in the RRB's Annual Report.

The Chief Actuary also serves as a member of the RRB's Executive Committee, comprised of senior agency management officials, which is responsible for day-to-day operations of the agency and for making policy recommendations to the three-member Board.

Prior to his appointment, Mr. Sartain was a partner and consulting actuary for Aon in Washington, D.C. In this capacity, Mr. Sartain served as the lead actuary for a variety of clients, including CSX Corporation, and project manager for the Pension Benefit Guaranty Corporation. He also served as a member of the RRB's Actuarial Advisory Committee since September 2011.

A native of Dallas, he graduated from Rice University in Houston in 1986, earning a Bachelor of Arts degree in mathematical sciences.

Mr. Sartain is an Enrolled Actuary (EA), a Member of the American Academy of Actuaries (MAAA), and a Fellow of the Society of Actuaries (FSA).



Jack Schreibman
Director of Administration
U.S. Railroad Retirement Board

As Director of Administration for the Railroad Retirement Board (RRB), Jack Schreibman supervises the units that provide administrative and managerial support for the agency, including human resources, facility management, procurement, and public affairs. He also serves on the Executive Committee, which is responsible for the RRB's day-to-day operations and making policy recommendations to the three-member Board that heads the agency.

Before joining the RRB in December 2023, Mr. Schreibman served as the Associate Administrator for Administration at the Federal Motor Carrier Safety Administration (FMCSA) since August 2017. A component of the U.S. Department of Transportation (DOT), the FMCSA is responsible for regulating and providing safety oversight of commercial motor vehicles. In that position, he was responsible for overseeing all administrative and managerial programs in support of the agency's workforce and serving as principal advisor to the Administrator on such matters. Altogether, he had over fifteen years of service with DOT or its component agencies. From October 2016 to August 2017, he was Deputy Director for Acquisition and Financial Management/ Grants Oversight in the Office of the Senior Procurement Executive, managing procurement of more than \$6 billion in goods and services and over \$50 billion in financial assistance programs.

Mr. Schreibman also worked for more than seven years at the U.S. Maritime Administration, serving as Deputy Associate Administrator for Administration from April 2011 to September 2016, and Deputy Director of the Office of Acquisitions from April 2009 to March 2011.

Mr. Schreibman also participated in the White House Leadership Development Program from November 2015 to November 2016. This one-year program is designed to develop skills and networks that leaders need to deliver results on mission-critical priorities. Mr. Schreibman's public service career work started as an original Americorps member in 1994, teaching literacy and math for two years to public school elementary students in his hometown of Columbus, Ohio. Mr. Schreibman is an avid sports fan and likes to start his day off with a run.



Shawna Weekley
Chief Financial Officer/Chair of the Executive Committee
U.S. Railroad Retirement Board
Bureau of Fiscal Operations

Ms. Weekley has been with the RRB since January 2017 and currently serves as both the agency's Chief Financial Officer and Chair of the Executive Committee. Before her time with the RRB, she was with the U.S. Department of Energy (DOE) for 14 years in a series of increasingly responsible positions. Most recently, she had served as Director of Accounting and Finance for the DOE's Office of Science in Chicago, based at Argonne National Laboratory, since April 2010. Before entering Federal service in January 2002, Ms. Weekley was a Senior Associate in the Audit Division for KPMG, LLP, in Chicago.

As the RRB's Chief Financial Officer, Ms. Weekley is responsible for the agency's financial management, including oversight of its Bureau of Fiscal Operations. She also leads the RRB's Executive Committee (EC), where the EC, as a governing body, is responsible for devising and developing agency-wide policies as well as making strategic recommendations on the overall direction of the agency. As Chair of the EC, she provides leadership to the EC and pertinent subcommittees, which results in well founded, reasonable recommendations for the Board's consideration that steer the direction and set the tone for the corporate culture of the RRB.

Douglas Williams

*Acting Assistant Inspector General for Investigations
U.S. Railroad Retirement Board
Office of Inspector General*

Doug is the Acting Assistant Inspector General for Investigations (AIGI) for the U.S. Railroad Retirement Board – Office of Inspector General (RRB-OIG). He is responsible for leading investigations of fraud, waste, and abuse for the RRB-OIG, which encompasses the continental United States. Doug has direct oversight of the Agency’s two field offices: one located at headquarters in Chicago, IL and the other in Philadelphia, PA; as well as two resident offices: one located in Washington, DC and the other in Houston, TX. Doug has direct oversight of RRB-OIG’s investigations into fraud related to RRB programs, such as disability, unemployment and sickness insurances, Medicare, and retirement. In addition to his investigative oversight, Doug is responsible for leading all administrative matters for the RRB-OIG’s Office of Investigations.

Prior to this assignment, Doug held positions as a Senior Special Agent (SSA) in the Philadelphia Field Office for four years; an Assistant Special Agent in Charge for the U.S. Environmental Protection Agency (EPA) – OIG – Office of Professional Responsibility in Washington, DC for one year; an SSA for the EPA-OIG in Philadelphia, PA for three years; and a Special Agent with the U.S. Secret Service in Morristown, NJ for five years.

Doug is a 14-year law enforcement veteran. He graduated from Rutgers University with a Master’s degree in Business Administration with concentrations in Finance and Marketing, as well as a Bachelor’s degree in Economics.

