

# U. S. Railroad Retirement Board



Scranton PA District Office  
Siniawa Plaza II  
717 Scranton Carbondale Hwy.  
Scranton PA 18508-1121

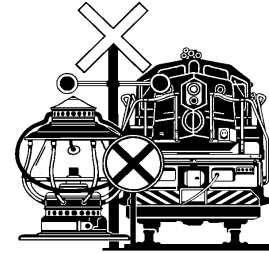
PHONE NUMBER: (877) 772-5772

FAX NUMBER: (570) 346-6042

EMAIL: [scranton@rrb.gov](mailto:scranton@rrb.gov)

OFFICE HOURS:

9:00 AM THRU 3:00 PM - Monday THRU Friday  
Closed on Federal Holidays



## SECURE MESSAGING:

To send an email message including Personal Identifying Information (PII), please visit our website at  
[www.RRB.gov](http://www.RRB.gov)

## SCHEDULE OF SERVICE FOR CALENDAR YEAR 2021

**CORP service will be suspended for 2021 while RRB field offices continue to remain closed to the public for in-person service due to the pandemic.**

**The Scranton District Office services the following counties:**

**In Pennsylvania:** Bradford, Carbon, Clinton, Columbia, Lackawanna, Lehigh, Lycoming, Luzerne, Monroe, Montour, Northampton, Pike, Potter, Sullivan, Susquehanna, Tioga, Wayne and Wyoming.

**In New York:** Broome, Chemung, Sullivan, and Tioga.

### **SPECIAL INSTRUCTIONS FOR CONTACTING THE DISTRICT OFFICE:**

If you telephone the office and receive a recorded message, please leave your name, telephone number (including area code) and RRB claim number and/or Social Security number and a brief message. Your call will be returned as soon as possible.

You can call the RRB toll free at 877-772-5772 to obtain automated information about unemployment and sickness benefits, request a letter showing your current monthly annuity rate or request a replacement Medicare card.

**PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY CALLING OR WRITING THE OFFICE IN ADVANCE. ALWAYS FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY BE ABLE TO CONDUCT YOUR BUSINESS BY TELEPHONE AND SAVE A TRIP.**