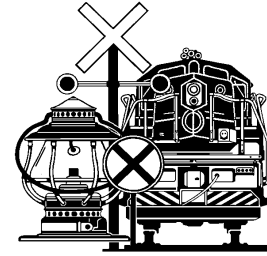


# U. S. Railroad Retirement Board



SALT LAKE CITY, UTAH DISTRICT OFFICE  
125 SOUTH STATE STREET, SUITE 1205  
SALT LAKE CITY, UT 84138-1137  
PHONE NUMBER: Toll Free 877-772-5772  
FAX NUMBER: (801) 524-4313  
E-MAIL: [saltlakecity@rrb.gov](mailto:saltlakecity@rrb.gov)  
OFFICE HOURS:  
9:00 AM THRU 3:00 PM - Monday THRU Friday  
Closed on Federal Holidays



## SECURE MESSAGING

To send an email message including Personal Identifying Information (PII), please visit our website at [WWW.RRB.GOV](http://WWW.RRB.GOV)

## SCHEDULE OF SERVICE FOR CALENDAR YEAR 2021

## SECURE MESSAGING

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For the convenience of those who are unable to visit the district office shown above, you may contact us by telephone. We are able to develop applications and conduct most business by phone and mail.

**SCHEDULE OF SERVICE FOR CALENDAR YEAR 2021**  
**DUE TO COVID19 ALL SERVICES LISTED BELOW HAVE**  
**BEEN TEMPORILY SUSPENDED UNTIL FURTHER NOTICE.**  
**OFFICES REMAIN CLOSED TO THE PUBLIC AT THE**  
**PRESENT TIME AND WILL REMAIN SO FOR THE**  
**UNFORSEEN FUTURE.**

**The Salt Lake City District Office services the following counties:**

### UTAH:

All Counties

### IDAHO:

Ada  
Adams  
Bannock  
Bear Lake  
Bingham  
Blaine  
Boise  
Bonneville  
Butte  
Camas

Canyon  
Caribou  
Cassia  
Clark  
Custer  
Elmore  
Franklin  
Freemont  
Gem  
Gooding  
Jefferson  
Jerome  
Lemhi  
Lincoln

Madison  
Minidoka  
Oneida  
Owyhee  
Payette  
Power  
Teton  
Twin Falls  
Valley  
Washington

### WYOMING:

Lincoln  
Sublette

Sweetwater  
Teton  
Uinta

### NEVADA:

Elko  
Humboldt  
Lincoln  
White Pine

### OREGON:

Malheur

**LOCATIONS OF NON-SCHEDULED SERVICE:**

If you are unable to visit the Salt Lake City district office, in-person service may be provided at the following locations. Please contact the Salt Lake City district office to schedule an appointment.

**UTAH:** Milford, Helper

**NEVADA:** Elko

**IDAHO:** Nampa, Pocatello

**WYOMING:** Green River,

**SPECIAL INSTRUCTIONS FOR CONTACTING THE DISTRICT OFFICE:** You can call toll free at 1-877-772-5772. The toll free number provides automatic routing of calls to representatives nationwide. You can also obtain automated information about unemployment and sickness benefits, request a letter showing your current monthly annuity rate, request a replacement Medicare card, or get the work history of an active railroad employee. If you move to another part of the United States, the RRB toll-free number will also let you know the district office that handles your new residence.

**PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY TELEPHONING, WRITING, OR SENDING E-MAIL TO THE OFFICE IN ADVANCE. ALWAYS FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY BE ABLE TO CONDUCT YOUR BUSINESS BY TELEPHONE AND SAVE A TRIP.**