

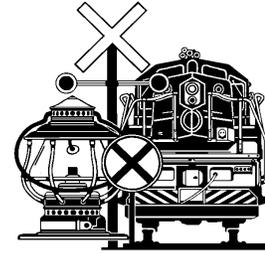
U. S. Railroad Retirement Board

ROSEVILLE, CALIFORNIA DISTRICT OFFICE
910 CIRBY WAY SUITE 100
ROSEVILLE CA 95661-4481



PHONE: Toll Free (877) 772-5772
FAX NUMBER: (916) 787-6204
E-MAIL: roseville@rrb.gov

OFFICE HOURS:
9:00 AM THRU 3:00 PM - Monday THRU Friday
Closed on Federal Holidays



SECURE MESSAGING:

To send an email message including Personal Identifying Information (PII), please visit our website at WWW.RRB.GOV

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SCHEDULE OF SERVICE FOR CALENDAR YEAR 2021
DUE TO COVID19 ALL SERVICES LISTED BELOW HAVE
BEEN TEMPORILY SUSPENDED UNTIL FURTHER NOTICE.
OFFICES REMAIN CLOSED TO THE PUBLIC AT THE
PRESENT TIME AND WILL REMAIN SO FOR THE
UNFORSEEN FUTURE.

LOCATIONS OF NON-SCHEDULED SERVICE:

For the convenience of customers who are unable to visit the district office shown above, in-person service is provided at the following outreach locations. Please contact the office shown above to schedule an appointment. Service is provided at other locations on request.

Oroville & Marysville, California

Reno, Nevada

The Roseville District Office services the following counties:

In California: Alpine, Amador, Butte, Colusa, El Dorado, Glenn, Mono, Nevada, Placer, Plumas, Sacramento, Sierra, Sutter, Yolo, and Yuba

In Nevada: Carson City, Churchill, Douglas, Esmeralda, Eureka, Lander, Lyon, Mineral, Nye, Pershing, Storey, and Washoe

SPECIAL INSTRUCTIONS FOR CONTACTING THE DISTRICT OFFICE:

You can call toll free at 1-877-772-5772. The toll free number provides automatic routing of calls to claims representatives in the Roseville District Office and the nearby offices of Oakland, Covina, and Mesa, AZ. However during peak periods your call may be routed to any of our 53 offices Nationwide depending on availability. You can also obtain automated information about unemployment and sickness benefits, request a letter showing your current

monthly annuity rate, request a replacement Medicare card, or get the work history of an active railroad employee. If you move to another part of the United States, the RRB toll-free number will also let you know the district office that handles your new residence.

PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY TELEPHONING, WRITING, OR SENDING AN E-MAIL TO THE OFFICE IN ADVANCE. ALWAYS FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY BE ABLE TO CONDUCT YOUR BUSINESS BY TELEPHONE AND SAVE A TRIP.