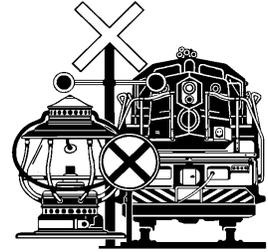


# U. S. Railroad Retirement Board

Richmond, VA District Office  
400 N 8th St. Suite 470  
Richmond, VA 23219-4819



PHONE NUMBER: (877) 772-5772  
FAX NUMBER: (804) 771-8481  
E-MAIL: <https://secure.rrb.gov/141.html>



OFFICE HOURS: 9:00 AM THRU 3:00 PM - Monday THRU Friday  
Closed on Federal Holidays

## SCHEDULE OF SERVICE FOR CALENDAR YEAR 2021

**Due to the COVID-19 pandemic, we have cancelled the Customer OutReach Program (CORP) for 2021. There will be no scheduled or "as needed" CORP service while RRB field offices continue to remain closed to the public for in-person service due to the pandemic.**

### LOCATIONS OF SCHEDULED AND NON-SCHEDULED SERVICE:

For the convenience of persons who are not able to utilize the services of the district office shown above, in-person service is occasionally provided at the following locations. Please contact the office shown above to schedule an appointment.

**We provide service to the following on an as-needed basis. Please call the district office for exact times and dates.**

#### **Charlottesville, VA**

Social Security Office  
1470 Pantops Mountain Place

#### **Farmville, VA**

Social Security Office  
324 Commerce Road

#### **Fredericksburg, VA**

Social Security Office  
9915 Jeff Davis Hwy

#### **Newport News, VA**

CSX Transportation, Inc.  
3601 Terminal Ave.

#### **Norfolk, VA**

Social Security Office  
5850 Lake Herbert Drive  
1<sup>st</sup> Floor

**The Richmond, VA District Office services the following listed counties in VA:**

Albemarle	Gloucester	Lunenburg	Richmond
Amelia	Goochland	Madison	Rockingham
Augusta	Greene	Mathews	Shenandoah
Brunswick	Greenville	Mecklenburg	Southampton
Buckingham	Halifax	Middlesex	Spotsylvania
Caroline	Hanover	New Kent	Stafford
Charles City	Henrico	Northumberland	Surry
Charlotte	Highland	Nottoway	Sussex
Chesterfield	Isle of Wight	Orange	Westmoreland
Culpeper	James City	Page	York
Cumberland	King George	Pittsylvania	
Dinwiddie	King & Queen	Powhatan	
Essex	King William	Prince Edward	
Fauquier	Lancaster	Prince George	
Fluvanna	Louisa	Rappahannock	

**The Richmond, VA District Office services the following counties in North Carolina:**

Camden	Currituck	Pasquotank
Chowan	Gates	Perquimans

**These counties and cities in Virginia are not serviced by the Richmond District Office**

**SERVICED BY:**

Huntington, WV District Office  
New Federal Building, Rm. 145  
640 4th Avenue  
Huntington, WV 25721-2153  
Telephone: (877) 772-5772

Buchanan      Tazewell

**Counties:**

**SERVICED BY:**

Roanoke, VA District Office	Alleghany	Carroll	Lee	Scott
First Campbell Square	Amherst	Craig	Montgomery	Smyth
210 First St., SW, Suite 110	Appomattox	Dickenson	Nelson	Washington
Roanoke, VA 24002	Bath	Floyd	Patrick	Wise
Telephone: (877)772-5772	Bedford	Franklin	Pulaski	Wythe
	Bland	Giles	Roanoke	
	Botetourt	Grayson	Rockbridge	
	Campbell	Henry	Russell	

**Counties:**

**SERVICED BY:**

Baltimore, MD. DO	Accomack	Clarke	Frederick	Northampton
31 Hopkins Plaza	Arlington	Fairfax	Loudoun	Prince William
Suite 820				Warren
Baltimore, MD 21201-2825				
Telephone: (877) 772-5772				

**SPECIAL INSTRUCTIONS FOR CONTACTING THE DISTRICT OFFICE:**

If you telephone the office and receive a recorded message, please leave your name, telephone number (including area code) and RRB claim number and/or Social Security number and a brief message. Your call will be returned as soon as possible. You can call the RRB toll free at **877-772-0772** to obtain automated information about unemployment and sickness benefits, request a letter showing your current monthly annuity rate or request a replacement Medicare card.

**PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY TELEPHONING, WRITING, OR SENDING E-MAIL TO THE OFFICE IN ADVANCE. ALWAYS FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY BE ABLE TO CONDUCT YOUR BUSINESS BY TELEPHONE AND SAVE A TRIP.**