

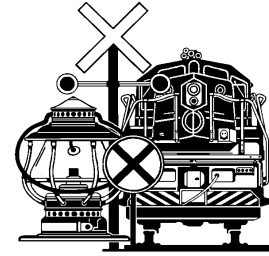
U. S. Railroad Retirement Board

OMAHA, NEBRASKA DISTRICT OFFICE
1299 Farnam Street, Suite 1200
Omaha, NE 68102



PHONE NUMBER: (877) 772-5772
FAX NUMBER: (402) 346-6077
E-MAIL: omaha@rrb.gov

Office Hours:
9:00 AM THRU 3:00 PM - Monday THRU Friday
Closed on Federal Holidays



SECURE MESSAGING:

To send an e-mail message including Personal Identifying Information (PII),
Please visit our website at www.rrb.gov

For the convenience of those who are unable to visit the district office shown above, you may contact us by telephone. We are able to develop applications and conduct most business by phone and mail.

SCHEDULE OF SERVICE FOR CALENDAR YEAR 2021
DUE TO COVID19 ALL SERVICES LISTED BELOW HAVE
BEEN TEMPORILY SUSPENDED UNTIL FURTHER NOTICE.
OFFICES REMAIN CLOSED TO THE PUBLIC AT THE
PRESENT TIME AND WILL REMAIN SO FOR THE
UNFORSEEN FUTURE.

COUNTIES SERVED BY THIS OFFICE:

The Omaha, Nebraska District Office provides service to all of the counties in Nebraska. In **Iowa:** Fremont, Harrison, Lyon, Mills, Monona, Montgomery, Page, Plymouth, Pottawattamie, Sioux, and Woodbury. In **Missouri:** Atchison and Holt. In **South Dakota:** Bennett, Bon Homme, Butte, Charles Mix, Clay, Gregory, Mellette, Shannon, Todd, Tripp, Union, Washabaugh, and Yankton.

SPECIAL INSTRUCTIONS FOR CONTACTING THE DISTRICT OFFICE:

If you telephone the office and receive a recorded message, please leave your name, telephone number (including area code) and RRB claim number and/or Social Security number and a brief message. Your call will be returned as soon as possible.

You can call the RRB toll free at 1-877-772-5772 to obtain automated information about unemployment and sickness benefits, request a letter showing your current monthly annuity rate, or request a replacement Medicare card.

PERSONS WHO PLAN TO VISIT A REPRESENTATIVE CAN HELP US GIVE BETTER SERVICE BY TELEPHONING, WRITING OR E-MAILING THE OFFICE IN ADVANCE. ALWAYS FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY BE ABLE TO CONDUCT YOUR BUSINESS BY TELEPHONE AND SAVE A TRIP.