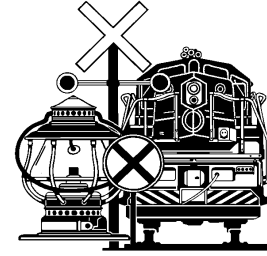


# U. S. Railroad Retirement Board

Huntington, WV. District Office  
New Federal Building, Room 145  
640 4<sup>th</sup> Avenue, P. O, Box 2153  
Huntington, WV. 25721



PHONE NUMBER: (877) 772-5772  
FAX NUMBER: (304) 529 5546  
E-MAIL: HUNTINGTON@RRB.GOV  
OFFICE HOURS: 9:00 AM THRU 3:00 PM - Monday  
THRU Friday  
Closed on Federal Holidays  
SECURE MESSAGING



To send an email message including Personal Identifying Information (PII), please visit our website at:  
[WWW.RRB.GOV](http://WWW.RRB.GOV)

## SCHEDULE OF SERVICE FOR CALENDAR YEAR 2021

***DUE TO THE COVID-19 PANDEMIC, THERE WILL BE NO SCHEDULED OR AS-NEEDED CORP SERVICE FOR 2021 WHILE RRB FIELD OFFICES CONTINUE TO REMAIN CLOSED TO THE PUBLIC FOR IN-PERSON SERVICE.***

### LOCATIONS OF SERVICE:

For the convenience of persons who are not able to utilize the services of the district office shown above, in-person service is regularly provided at the following locations on an as needed basis. Please contact the office shown above to schedule an appointment.

#### **Beckley, WV.**

Social Security Office  
307 Beckley Crossing Shopping Ctr.

#### **Bluefield, WV.**

Social Security Office  
3014 E Cumberland Road

#### **Elkins, WV.**

Senior Citizens Center  
5<sup>th</sup> Street & Railroad Avenue

#### **Fairmont, WV.**

SSA, Middletown Mall  
2500 Fairmont Avenue

#### **Hinton, WV.**

Summers Memorial Building  
First & James Streets

#### **Parkersburg, WV.**

CSX Building  
825 Depot Street

The Huntington, WV District Office services the following counties:

**Kentucky: Boyd, Carter, Elliott, Floyd, Greenup, Johnson, Lawrence, Lewis, Martin & Pike**

**Ohio: Athens, Gallia, Jackson, Lawrence, Meigs, Pike, Scioto & Washington**

**Virginia: Buchanan and Tazewell**

The Huntington, WV District Office provides service to all of the counties in West Virginia except:

Altoona, PA District Office  
1514 11th Av., P O BX 990  
Altoona, PA. 16603-0990  
Phone: 877-772-5772

Berkeley  
Grant  
Hampshire

Hardy  
Jefferson

Mineral  
Morgan

Pittsburgh, PA. District Office  
Moorhead Fed Bldg., Rm 1534  
1000 Liberty Av  
Pittsburgh, PA. 15222-4101  
Phone: 877-772-5772

Brooke  
Hancock

Marshall  
Ohio

Wetzel

**SPECIAL INSTRUCTIONS FOR CONTACTING THE DISTRICT OFFICE:**

If you telephone the office and receive a recorded message, please leave your name, telephone number (including area code) and RRB claim number and/or Social Security number and a brief message. Your call will be returned as soon as possible.

You can call the RRB toll free at **877-772-0772** to obtain automated information about unemployment and sickness benefits, request a letter showing your current monthly annuity rate or request a replacement Medicare card.

**PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY TELEPHONING, WRITING, OR SENDING E-MAIL TO THE OFFICE IN ADVANCE. ALWAYS FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY BE ABLE TO CONDUCT YOUR BUSINESS BY TELEPHONE AND SAVE A TRIP.**