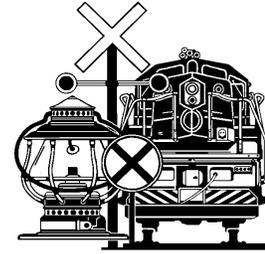


# U. S. Railroad Retirement Board



DES MOINES, IA DISTRICT OFFICE  
Neal Smith Federal Building, Room 921  
210 Walnut Street  
Des Moines, IA 50309-2116  
PHONE NUMBER: (877) 772-5772 (Toll Free)  
FAX NUMBER: (515) 288-1437  
E-MAIL: [desmoines@rrb.gov](mailto:desmoines@rrb.gov)  
Office Hours:  
9:00 AM THRU 3:00 PM - Monday THRU Friday  
Closed on Federal Holidays



## SCHEDULE OF SERVICE FOR CALENDAR YEAR 2021

**\*Due to the pandemic, there will be no scheduled or as needed CORP services for 2021 while RRB field offices continue to remain closed to the public for in-person service.**

You can call the RRB National Toll Free Number at 1-877-772-5772 to obtain automated information about unemployment and sickness benefits, request a letter showing your current monthly annuity rate, request a replacement Medicare card, or get the work history of an active railroad employee. If you move to another part of the United States, the toll-free number will also let you know the district office that handles your new residence.

### SECURE MESSAGING:

To send an email message including Personal Identifying Information (PII), please visit our website at

[WWW.RRB.GOV](http://WWW.RRB.GOV)