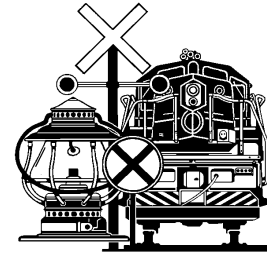


# U. S. Railroad Retirement Board



Albany, NY District Office  
O'Brien Federal Building  
11A Clinton Ave  
Suite 264  
Albany, NY 12207-2382

PHONE NUMBER: (877) 772-5772  
FAX NUMBER: (518) 431-4000  
OFFICE HOURS: 9:00 AM THRU 3:00 PM - Monday  
THRU Friday - Closed on Federal Holidays



SECURE MESSAGING:  
TO SEND AN EMAIL INCLUDING PERSONAL IDENTIFYING INFORMATION (PII), PLEASE VISIT OUR  
WEBSITE AT [WWW.RRB.GOV](http://WWW.RRB.GOV)

## SCHEDULE OF SERVICE FOR CALENDAR YEAR 2021

**CORP service will be suspended for 2021 while RRB field offices continue to remain closed to the public for in-person service due to the pandemic.**

**The Albany District Office services the following counties:**

Albany, Clinton, Columbia, Delaware, Essex, Franklin, Fulton, Greene, Hamilton, Montgomery, Otsego, Rensselaer, Saratoga, Schenectady, Schoharie, Ulster, Warren and Washington

### **SPECIAL INSTRUCTIONS FOR CONTACTING THE DISTRICT OFFICE:**

You can call the RRB toll free at **877-772-5772** to obtain automated information about unemployment and sickness benefits, request a letter showing your current monthly annuity rate or request a replacement Medicare card.