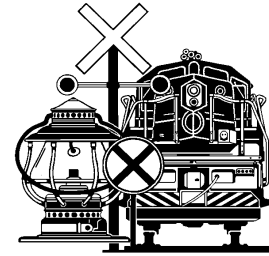


U. S. Railroad Retirement Board



**Joliet Illinois District Office
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Joliet IL 60432**

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FAX NUMBER: (815) 740-2139
E-MAIL: joliet@rrb.gov



OFFICE HOURS:

Monday, Tuesday, Thursday, Friday: 9:00 AM to 3:30 PM
Wednesday: 9:00 AM to 12:00 PM
Closed all Federal Holidays

SECURE MESSAGING:

To send an email message with Personal Identifying Information (PII), please visit our website at WWW.RRB.GOV

SCHEDULE OF SERVICE FOR CALENDAR YEAR 2021

LOCATIONS OF SCHEDULED AND NON-SCHEDULED SERVICE:

Due to the COVID-19 pandemic, a decision was made to cancel the Customer Outreach Program (CORP) for 2021. There will be no scheduled or "as needed" CORP service for 2021 while RRB field offices continue to remain closed to the public for in-person service due to the pandemic.

THE JOLIET OFFICE SERVICES THE FOLLOWING COUNTIES:

In Illinois: LaSalle, Kankakee, Kendall, Grundy, Putnam and Will.

In Indiana: LaPorte, Lake, Jasper, Newton, Porter, Pulaski and Starke.

PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY CALLING OR WRITING THE OFFICE IN ADVANCE. ALWAYS FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY BE ABLE TO CONDUCT YOUR BUSINESS BY TELEPHONE AND SAVE A TRIP.