

U. S. Railroad Retirement Board

BILLINGS MONTANA DISTRICT OFFICE
Judge Jameson Federal Building
2900 Fourth Av N, Room 101
Billings, MT 59101-1266



PHONE NUMBER: Toll Free 877-772-5772

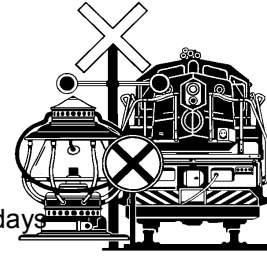
FAX NUMBER: 406-247-7379

OFFICE HOURS: 9:00 AM THRU 3:30 PM

Monday, Tuesday, Thursday, & Friday except Federal Holidays

Wednesday hours 9:00 AM to 12:00 PM

E-MAIL: Billings@rrb.gov



To send an e-mail message including Personal Identifying Information (PII), please visit our website at www.rrb.gov

SCHEDULE OF SERVICE FOR CALENDAR YEAR 2021

SECURE MESSAGING

To send a an email message including Personal Identifying Information (PII), please visit our website at WWW.RRB.GOV

For the convenience of those who are unable to visit the district office shown above, you may contact us by telephone. We are able to develop applications and conduct most business by phone and mail.

**SCHEDULE OF SERVICE FOR CALENDAR YEAR 2021
DUE TO COVID19 ALL SERVICES LISTED BELOW HAVE
BEEN TEMPORILY SUSPENDED UNTIL FURTHER NOTICE.
OFFICES REMAIN CLOSED TO THE PUBLIC AT THE
PRESENT TIME AND WILL REMAIN SO FOR THE
UNFORSEEN FUTURE.**

LOCATIONS OF NON-SCHEDULED SERVICE:

For the convenience of those who are unable to visit the district office, we provide service to the following areas on an as-needed basis. Please contact the office shown above to schedule an appointment.

MONTANA: Butte, Dillon, Forsyth, Glasgow, Glendive, Great Falls, Havre, Helena, Livingston, Miles City, Missoula, Shelby.

WYOMING: Casper, Douglas, Gillette, Greybull, Lusk, Riverton, Sheridan

SOUTH DAKOTA: Edgemont, Hot Springs, Rapid City, Spearfish

The Billings District Office services the following counties:

All counties in Montana except Lincoln, Flathead, Saunders and Lake.

All counties in Wyoming except Albany, Carbon, Goshen, Laramie, Platte, Sublette, Sweetwater, Teton and Uinta.

The following counties in South Dakota: Custer, Meade, Pennington, Fall River, Lawrence, and Butte

SPECIAL INSTRUCTIONS FOR CONTACTING THE DISTRICT OFFICE:

You can call toll free at 1-877-772-5772. The toll free number provides automatic routing of calls to claims representatives in the Billings District Office and other offices with available representatives. You can also obtain automated information about unemployment and sickness benefits, request a letter showing your current monthly annuity rate, request a replacement Medicare card, or get the work history of an active railroad employee. If you move to another part of the United States, the RRB toll-free number will also let you know the district office that handles your new residence.

PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY TELEPHONING, WRITING, OR SENDING E-MAIL TO THE OFFICE IN ADVANCE. ALWAYS FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY BE ABLE TO CONDUCT YOUR BUSINESS BY TELEPHONE AND SAVE A TRIP.