

U. S. Railroad Retirement Board



Cleveland, Ohio District Office
AJC Federal Building, Room 907
1240 East Ninth Street
Cleveland, OH 44199-9926

PHONE NUMBER: 877-772-5772

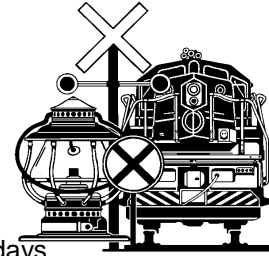
FAX NUMBER: (216) 522-2320

E-MAIL: cleveland@rrb.gov

OFFICE HOURS: 9:00 AM THRU 3:30 PM

Monday, Tuesday, Thursday, & Friday except Federal Holidays

**** **9:00 A.M. until 12:00 P.M. (Wednesdays)** ****



SECURE MESSAGING

To send an email message including Personal Identifying Information (PII), please visit our website at
<https://rrb.gov/Field-Office-Locator/Cleveland>

SCHEDULE OF SERVICE FOR CALENDAR YEAR 2020

For the convenience of persons who are not able to utilize the services of the district office shown above, in-person service is provided on an ***as-needed basis***. ***Please contact the office shown above if this service is needed.***

The Cleveland District Office services the following counties in Ohio:

Allen, Ashland, Ashtabula, Auglaize, Coshocton, Crawford, Cuyahoga, Defiance, Erie, Fulton, Geauga, Hancock, Hardin, Henry, Holmes, Huron, Knox, Lake, Lorain, Lucas, Marion, Medina, Mercer, Morrow, Ottawa, Paulding, Portage, Putnam, Richland, Sandusky, Seneca, Stark, Summit, Tuscarawas, Van Wert, Wayne, Williams, Wood and Wyandot.

SPECIAL INSTRUCTIONS FOR CONTACTING THE DISTRICT OFFICE:

If you telephone the office and receive a recorded message, please leave your name, telephone number (including area code) and RRB claim number and/or Social Security number and a brief message. Your call will be returned as soon as possible.

You can call the RRB toll free at 1-877-772-5772 to obtain automated information about unemployment and sickness benefits, request a letter showing your current monthly annuity rate or request a replacement Medicare card.

PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY CALLING OR WRITING THE OFFICE IN ADVANCE. ALWAYS FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY BE ABLE TO CONDUCT YOUR BUSINESS BY TELEPHONE AND SAVE A TRIP.