U. S. Railroad Retirement Board

SALT LAKE CITY, UTAH DISTRICT OFFICE 125 SOUTH STATE STREET, SUITE 1205 **SALT LAKE CITY. UT 84138-1137** PHONE NUMBER: Toll Free 877-772-5772 FAX NUMBER: (801) 524-4313 E-MAIL: saltlakecity@rrb.gov OFFICE HOURS:

Monday, Tuesday, Thursday, Friday: 9:00 AM to 3:30 PM Wednesday: 9:00 AM to 12:00 PM Closed all Federal Holidays SECURE MESSAGING

To send an email message including Personal Identifying Information (PII), please visit our website at https://rrb.gov/Field-Office-Locator/Salt Lake City

SCHEDULE OF SERVICE FOR CALENDAR YEAR 2020

The Salt Lake City District Office services the following counties:

UTAH: Madison Sweetwater Canyon All Counties Caribou Minidoka Teton Cassia Oneida Uinta Owyhee IDAHO: Clark Ada Custer Pavette **NEVADA**: Adams Elmore Power Elko Franklin Teton Humboldt Bannock Bear Lake Freemont Twin Falls Lincoln Bingham Gem Valley White Pine Blaine Gooding Washington Boise Jefferson OREGON: Malheur Bonneville Jerome WYOMING: Butte Lemhi Lincoln Camas Sublette

LOCATIONS OF NON-SCHEDULED SERVICE:

Lincoln

If you are unable to visit the Salt Lake City district office, in-person service may be provided at the following locations. Please contact the Salt Lake City district office to schedule an appointment.

UTAH: Milford, Helper **IDAHO**: Nampa, Pocatello **NEVADA**: Elko WYOMING: Green River.

SPECIAL INSTRUCTIONS FOR CONTACTING THE DISTRICT OFFICE: You can call toll free at 1-877-772-5772. The toll free number provides automatic routing of calls to representatives nationwide. You can also obtain automated information about unemployment and sickness benefits, request a letter showing your current monthly annuity rate, request a replacement Medicare card, or get the work history of an active railroad employee. If you move to another part of the United Sates, the RRB toll-free number will also let you know the district office that handles your new residence.

PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY TELEPHONING, WRITING, OR SENDING E-MAIL TO THE OFFICE IN ADVANCE. ALWAYS FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF YOU MAY BE ABLE TO CONDUCT YOUR BUSINESS BY INFORMATION YOU NEED. TELEPHONE AND SAVE A TRIP.