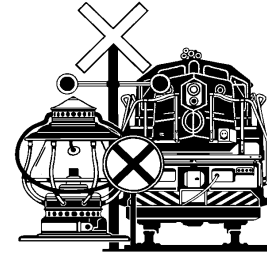


U. S. Railroad Retirement Board



St. Louis, MO District Office
Robert A Young Federal Bldg.
1222 Spruce St., Rm. 7.303
St. Louis, MO 63103-2818

PHONE NUMBER: (877) 772-5772
FAX NUMBER: (314) 539-6229
E-MAIL: stlouis@rrb.gov



OFFICE HOURS: 9:00 AM TO 3:30 PM on Monday, Tuesday, Thursday, and Friday
Wednesday 9:00 AM to 12:00 PM
Closed all Federal Holidays

SECURE MESSAGING

To send an email message including Personal Identifying Information (PII), please visit our website at
<https://rrb.gov/Field-Office-Locator/stlo>

SCHEDULE OF SERVICE FOR CALENDAR YEAR 2020

For the convenience of persons who are not able to utilize the services of the district office shown above, in-person service is provided as needed at the following locations. Please contact the office shown above to schedule an appointment.

LOCATIONS OF NON-SCHEDULED SERVICE:

Springfield MO

Social Security Office
1570 W Battlefield Ste 100

The St. Louis, MO District Office services the following counties:

In Missouri

Audrain, Bollinger, Boone, Butler, Callaway, Cape Girardeau, Camden Carter, Christian, Cole, Crawford, Dallas, Dent, Douglas, Dunklin, Franklin, Gasconade, Greene, Hickory, Howell, Iron, Jefferson, Knox, Laclede, Lewis, Lincoln, Madison, Maries, Marion, Miller, Mississippi, Moniteau, Monroe, Montgomery, New Madrid, Oregon, Osage, Ozark, Pemiscott, Perry, Phelps, Pike, Polk, Pulaski, Ralls, Reynolds, Ripley, Shannon, Shelby, St. Charles, St. Francois, St. Genevieve, St. Louis City, St. Louis County, Scott, Stoddard, Stone, Taney, Texas, Warren, Washington, Wayne, Webster, Wright.

In Illinois

Alexander, Bond, Calhoun, Clay, Clinton, Edwards, Franklin, Gallatin, Greene, Hamilton, Hardin, Jackson, Jefferson, Jersey, Johnson, Macoupin, Madison, Marion, Massac, Monroe, Perry, Pope, Pulaski, Randolph, Richland, Saline, St. Clair, Union, Washington, Wayne, White, Williamson.

PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY CALLING OR WRITING THE OFFICE IN ADVANCE. PLEASE FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY ALSO USE THE TELEPHONE TO CONDUCT YOUR BUSINESS.

YOU CAN CALL THE RRB TOLL FREE AT 1-877-772-5772 TO OBTAIN AUTOMATED INFORMATION ABOUT UNEMPLOYMENT AND SICKNESS BENEFITS, REQUEST A LETTER SHOWING YOUR CURRENT MONTHLY RATE, REQUEST A MEDICARE CARD, A DUPLICATE TAX STATEMENT AND OBTAIN A STATEMENT SHOWING THE AMOUNT OF COMPENSATION AND SERVICE CREDITED UNDER THE RAILROAD RETIREMENT ACT. YOU MAY ALSO REQUEST THIS INFORMATION FROM OUR INTERNET WEB SITE AT WWW.RRB.GOV.