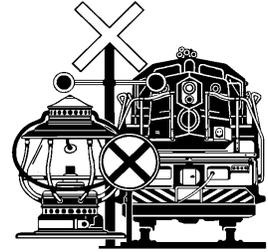


U. S. Railroad Retirement Board

Richmond, VA District Office
400 N 8th St. Suite 470
Richmond, VA 23219-4819



PHONE NUMBER: (877) 772-5772
FAX NUMBER: (804) 771-8481
E-MAIL: <https://rrb.gov/Field-Office-Locator/richmond>



OFFICE HOURS: 9:00 AM TO 3:30 PM (Monday, Tuesday, Thursday and Friday)
and 9:00 AM to 12:00 PM (Wednesday) except Federal Holidays

SCHEDULE OF SERVICE FOR CALENDAR YEAR 2020

LOCATIONS OF SCHEDULED AND NON-SCHEDULED SERVICE:

For the convenience of persons who are not able to utilize the services of the district office shown above, in-person service is occasionally provided at the following locations. Please contact the office shown above to schedule an appointment.

We provide service to the following on an as-needed basis. Please call the district office for exact times and dates.

Charlottesville, VA

Social Security Office
1470 Pantops Mountain Place

Farmville, VA

Social Security Office
324 Commerce Road

Fredericksburg, VA

Social Security Office
9915 Jeff Davis Hwy

Newport News, VA

CSX Transportation, Inc.
3601 Terminal Ave.

Norfolk, VA

Social Security Office
5850 Lake Herbert Drive
1st Floor

The Richmond, VA District Office services the following listed counties in VA:

Albemarle
Amelia
Augusta
Brunswick
Buckingham
Caroline
Charles City
Charlotte
Chesterfield
Culpeper

Cumberland
Dinwiddie
Essex
Fauquier
Fluvanna
Gloucester
Goochland
Greene
Greenville
Halifax

Hanover
Henrico
Highland
Isle of Wight
James City
King George
King & Queen
King William
Lancaster
Louisa

Lunenburg
Madison
Mathews
Mecklenburg
Middlesex
New Kent
Northumberland
Nottoway
Orange
Page

Pittsylvania
Powhatan
Prince Edward
Prince George

Rappahannock
Richmond
Rockingham
Shenandoah

Southampton
Spotsylvania
Stafford
Surry

Sussex
Westmoreland
York

The Richmond, VA District Office services the following counties in North Carolina:

Camden
Chowan

Currituck
Gates

Pasquotank
Perquimans

These counties and cities in Virginia are not serviced by the Richmond District Office

SERVICED BY:

Huntington, WV District Office
New Federal Building, Rm. 145
640 4th Avenue
Huntington, WV 25721-2153
Telephone: (877) 772-5772

Buchanan Tazewell

Counties:

SERVICED BY:

Roanoke, VA District Office
First Campbell Square
210 First St., SW, Suite 110
Roanoke, VA 24002
Telephone: (877)772-5772

Alleghany
Amherst
Appomattox
Bath
Bedford
Bland
Botetourt
Campbell

Carroll
Craig
Dickenson
Floyd
Franklin
Giles
Grayson
Henry

Lee
Montgomery
Nelson
Patrick
Pulaski
Roanoke
Rockbridge
Russell

Scott
Smyth
Washington
Wise
Wythe

Counties:

SERVICED BY:

Baltimore, MD. DO
31 Hopkins Plaza
Suite 820
Baltimore, MD 21201-2825
Telephone: (877) 772-5772

Accomack
Arlington

Clarke
Fairfax

Frederick
Loudoun

Northampton
Prince William
Warren

SPECIAL INSTRUCTIONS FOR CONTACTING THE DISTRICT OFFICE:

If you telephone the office and receive a recorded message, please leave your name, telephone number (including area code) and RRB claim number and/or Social Security number and a brief message. Your call will be returned as soon as possible. You can call the RRB toll free at **877-772-0772** to obtain automated information about unemployment and sickness benefits, request a letter showing your current monthly annuity rate or request a replacement Medicare card.

PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY TELEPHONING, WRITING, OR SENDING E-MAIL TO THE OFFICE IN ADVANCE. ALWAYS FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY BE ABLE TO CONDUCT YOUR BUSINESS BY TELEPHONE AND SAVE A TRIP.