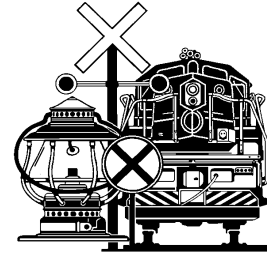


U. S. Railroad Retirement Board



Pittsburgh, Pennsylvania District Office
Moorhead Federal Building
1000 Liberty Avenue, Suite 1511
Pittsburgh, PA 15222-4101

TELEPHONE NUMBER: (877) 772-5772
FAX NUMBER: (412) 395-4711
E-MAIL: Pittsburgh@RRB.GOV
OFFICE HOURS: 9:00 AM THRU 3:30 PM
Monday through Friday except Federal Holidays
NOTE: Wednesday OPEN: 9 AM TO NOON



SECURE MESSAGING:

To send an email message including Personal Identifying Information (PII), please visit our website at:
<https://rrb.gov/Field-Office-Locator/pittsburgh>

SCHEDULE OF SERVICE FOR CALENDAR YEAR 2020

Service Locations:

For the convenience of persons who are not able to utilize the services of the district office shown above, in-person service may be provided at the following locations on an **as-needed basis**. **Please contact the office shown above if this service is needed.**

UNIONTOWN, PA

Social Security Office
942 Morgantown Street

YOUNGSTOWN, OH

Social Security Office
354 E. Federal Street

The Pittsburgh, Pennsylvania District Office services the following counties:

Pennsylvania: Allegheny, Armstrong, Beaver, Butler, Clarion, Fayette, Greene, Lawrence, Washington and Westmoreland.

Ohio: Belmont, Carroll, Columbia, Harrison, Jefferson, Mahoning, Monroe and Trumbull.

West Virginia: Brooke, Hancock, Marshall, Ohio and Wetzell.

SPECIAL INSTRUCTIONS FOR CONTACTING THE DISTRICT OFFICE:

If you telephone the office and receive a recorded message, please leave your name, telephone number (including area code) and RRB claim number and/or Social Security number and a brief message. Your call will be returned as soon as possible.

You can call the RRB toll free at 1-877-772-5772 to obtain automated information about unemployment and sickness benefits, request a letter showing your current monthly annuity rate or request a replacement Medicare card.

PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY CALLING OR WRITING TO THE OFFICE IN ADVANCE. ALWAYS FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY BE ABLE TO CONDUCT YOUR BUSINESS BY TELEPHONE AND SAVE A TRIP.