

# U. S. Railroad Retirement Board

NEW ORLEANS, LA DISTRICT OFFICE  
500 POYDRAS STREET  
ROOM 1043  
NEW ORLEANS, LA 70130-3394



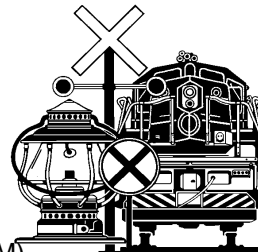
PHONE NUMBER: **877-RRB-5RRB** (877-772-5772)

FAX NUMBER: (504) 589-4899

E-MAIL: [neworleans@rrb.gov](mailto:neworleans@rrb.gov)

OFFICE HOURS: 9 AM-3:30 PM

Monday through Friday, except Wednesday (9 AM-12 PM)  
Closed Federal Holidays



## SCHEDULE OF SERVICE FOR CALENDAR YEAR 2020

### LOCATIONS OF NON-SCHEDULED SERVICE:

For the convenience of persons who are not able to utilize the services of the district office shown above, **in-person service is provided on an as-needed basis at the locations shown on the following pages. Please contact the office shown above to inquire if a representative will be traveling to that area and to schedule an appointment if necessary.**

Persons who plan to visit a representative at any location can help us provide better service by calling or writing the New Orleans, LA District Office in advance. Always furnish your social security number and the type of information you need when contacting us. You may be able to conduct your business by telephone.

### **SERVICE PROVIDED AS NEEDED TO:**

#### **Mobile, AL**

International Trade Center  
Alabama State Docks  
250 N. Water Street  
2<sup>nd</sup> Floor, turn left, then right  
Conference Room

#### **Gulfport, MS**

WIN Job Center  
10162 Southpark Dr

#### **Hattiesburg, MS**

Social Security Administration  
1911 Broadway Drive

#### **Jackson, MS**

Social Security Administration  
100 W. Capitol Street, 2<sup>nd</sup> Floor

#### **Alexandria, LA**

Social Security Administration  
3401 North Blvd

#### **Baton Rouge, LA**

Louisiana Works Office  
1991 Wooddale Blvd

#### **Lafayette, LA**

Social Security Administration  
106 Corporate Blvd

#### **DeQuincy, LA**

City Hall  
300 N Holly Street

#### **Lake Charles, LA**

Social Security Administration  
825 Ryan Street, Ste 100

**McComb, MS**

Social Security Administration  
116 Business Center Dr

**COUNTIES AND PARISHES SERVICED BY THIS OFFICE**

**The New Orleans, LA District Office provides service to the following parishes in Louisiana:**

Acadia	Evangeline	Plaquemines	St. Tammany
Allen	Grant	Pointe Coupee	Tangipahoa
Ascension	Iberia	Rapides	Tensas
Assumption	Iberville	Sabine	Terrebonne
Avoyelles	Jefferson	St. Bernard	Vermillion
Beauregard	Jefferson Davis	St. Charles	Vernon
Calcasieu	Lafayette	St. Helena	Washington
Cameron	Lafourche	St. James	West Baton Rouge
Catahoula	LaSalle	St. John the Baptist	West Feliciana
Concordia	Livingston	St. Landry	Winn
East Baton Rouge	Natchitoches	St. Martin	
East Feliciana	Orleans	St. Mary	

**The New Orleans, LA District Office provides service to these counties in Mississippi:**

Adams	Green	Lamar	Rankin
Amite	Hancock	Lawrence	Scott
Claiborne	Harrison	Leake	Simpson
Clarke	Hinds	Lincoln	Smith
Copiah	Jackson	Madison	Stone
Covington	Jasper	Marion	Walthall
Forrest	Jefferson	Pearl River	Warren
Franklin	Jefferson Davis	Perry	Wayne
George	Jones	Pike	Wilkinson

**The New Orleans, LA District Office provides service to these counties in Alabama:**

Baldwin	Mobile	Escambia	Washington
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**The New Orleans, LA District Office provides service to these counties in Florida:**

Escambia	Okaloosa	Santa Rosa	Walton
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**PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY TELEPHONING, WRITING, OR SENDING AN E-MAIL TO THE OFFICE IN ADVANCE. ALWAYS FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY BE ABLE TO CONDUCT YOUR BUSINESS BY TELEPHONE AND SAVE A TRIP.**

**WHEN YOU CALL THE RRB TOLL FREE AT 1-877-772-5772 YOU CAN OBTAIN INFORMATION ABOUT UNEMPLOYMENT AND SICKNESS BENEFITS, REQUEST A LETTER SHOWING YOUR CURRENT MONTHLY RATE, REQUEST A MEDICARE CARD, AND OBTAIN A STATEMENT SHOWING THE AMOUNT OF COMPENSATION AND SERVICE CREDITED UNDER THE RAILROAD RETIREMENT ACT. YOU MAY ALSO OBTAIN THIS INFORMATION FROM OUR INTERNET WEB SITE AT [WWW.RRB.GOV](http://WWW.RRB.GOV).**