# U. S. Railroad Retirement Board



Newark NJ District Office Veterans' Administration Building 20 Washington Place Room 516 Newark, NJ 07102-3127 PHONE NUMBER: (877) 772-5772 FAX NUMBER: (973) 645-3373



OFFICE HOURS: 9:00 AM THRU 3:30 PM
Monday Tuesday Thursday Friday except Federal Holidays
9:00AM-12:00PM on Wednesdays

#### **SECURE MESSAGING**

To send an email message including Personal Identifying Information (PII) please visit our website at <a href="https://rrb.gov/Field-Office-Locator/Newark">https://rrb.gov/Field-Office-Locator/Newark</a>

## SCHEDULE OF SERVICE FOR CALENDAR YEAR 2020

For the convenience of persons who cannot use the facilities of our office in Newark, service is provided as needed in other areas. You will need to contact the Newark, NJ District Office to schedule an appointment.

#### The Newark District Office serves the following counties in New Jersey:

Bergen, Essex, Hudson, Hunterdon, Middlesex, Monmouth, Morris, Ocean, Passaic, Somerset, Sussex, Union and Warren

#### The Philadelphia District Office serves:

Atlantic, Burlington, Camden, Cape May, Cumberland, Gloucester, Mercer and Salem counties

The Philadelphia office is located at: Nix Federal Building, 900 Market Street; Suite 301, Philadelphia PA 19105 Telephone: 877-772-5772

### SPECIAL INSTRUCTIONS FOR CONTACTING THE DISTRICT OFFICE:

If you telephone the office and receive a recorded message, please leave your name, telephone number (including area code) and RRB claim number and/or Social Security number and a brief message. Your call will be returned as soon as possible.

You can call the RRB toll free at 877-772-5772 to obtain automated information about unemployment and sickness benefits, request a letter showing your current monthly annuity rate or request a replacement Medicare card.

PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY CALLING OR WRITING THE OFFICE IN ADVANCE. ALWAYS FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY BE ABLE TO CONDUCT YOUR BUSINESS BY TELEPHONE AND SAVE A TRIP.