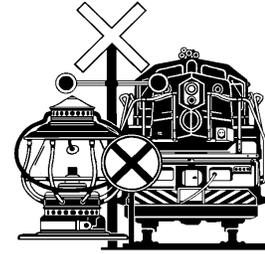


# U. S. Railroad Retirement Board



Jacksonville, FL District Office  
U. S. Railroad Retirement Board  
550 Water St., Suite 220  
Jacksonville, FL 32202

PHONE NUMBER: 1-877-772-5772  
FAX NUMBER: (904) 232-2874  
E-MAIL: [jacksonville@rrb.gov](mailto:jacksonville@rrb.gov)



OFFICE HOURS: 9:00 AM - 3:30 PM  
(Mon, Tues, Thurs, Fri)  
9:00 AM – 12:00 PM  
(Wed)

## SECURE MESSAGING:

To send an email message including personal Identifying Information (PII), please visit our website at <https://rrb.gov/Field-Office-Locator/Jacksonville>

## SCHEDULE OF SERVICE FOR CALENDAR YEAR 2020

### LOCATIONS OF NON-SCHEDULED SERVICE:

For the convenience of persons who are not able to visit the district office shown above, in-person service is provided as needed at the following locations. Please call the toll-free number listed above or write to the office shown above to request an appointment. Most business can be conducted by phone.

### Alabama

Dothan, AL

### Florida

Gainesville, FL  
Marianna, FL  
Ocala, FL  
Port Orange, FL  
Tallahassee, FL

### Georgia

Brunswick, GA  
Savannah, GA  
Valdosta, GA  
Waycross, GA

### South Carolina

Beaufort, SC

**The Jacksonville District Office services the following counties:**

**In Georgia:**

Brantley	Clinch	Lanier	Seminole
Brooks	Decatur	Liberty	Thomas
Bryan	Effingham	Long	Ware
Camden	Echols	Lowndes	Wayne
Charlton	Glynn	McIntosh	
Chatham	Grady	Pierce	

**In Florida:**

Alachua	Flagler	Lafayette	St. Johns
Baker	Franklin	Leon	Suwannee
Bay	Gadsden	Levy	Taylor
Bradford	Gilchrist	Liberty	Union
Calhoun	Gulf	Madison	Volusia
Clay	Hamilton	Marion	Wakulla
Columbia	Holmes	Nassau	Washington
Dixie	Jackson	Putnam	
Duval	Jefferson		

**In Alabama:**

Dale	Henry	Houston	Geneva
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**In South Carolina:**

Beaufort	Jasper
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**SPECIAL INSTRUCTIONS FOR CONTACTING THE RAILROAD RETIREMENT BOARD:**

If you call and receive a recorded message, please leave your name, phone number including area code and a brief message. Your call will be returned as soon as possible. If you want claims or payment status for your unemployment and sickness benefits, a letter showing your current monthly annuity rate, a duplicate Medicare card or a duplicate tax statement, you may follow the telephone prompts to request these items. You may also request these items on the internet at [www.rrb.gov](http://www.rrb.gov). Through this web-site you can use myRRB after setting up an account through LOGIN.GOV to access our on-line services.