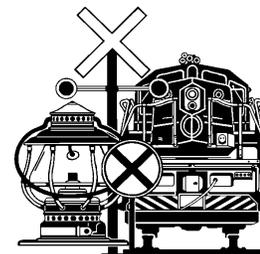


U. S. Railroad Retirement Board



Houston, Texas District Office
 1919 Smith Street, Suite 8090
 Houston TX 77002-8098
 PHONE NUMBER: 1-877-772-5772
 FAX NUMBER: (713) 759-0349
 E-MAIL: houston@rrb.gov



Monday thru Friday, Except Federal Holidays
 Office Hours: 9:00am to 3:30pm
 Wednesday 9:00am to 12:00pm noon

SECURE MESSAGING:

To send an email message including Personal Identifying Information (PII), please visit our website at <https://rrb.gov/Field-Office-Locator/Houston>

SCHEDULE OF SERVICE FOR CALENDAR YEAR 2020

LOCATIONS OF NON-SCHEDULED SERVICE:

For the convenience of persons who are not able to utilize the services of the office shown above, **in-person service is provided on an as-needed basis at the location shown below.** **Please contact the office shown above to inquire if a representative will be traveling to that area and to schedule an appointment if necessary.**

<p>Service provided as needed</p> <p><u>San Antonio, TX</u> Union Pacific Railroad 7330 San Pedro Avenue Suite 410 San Antonio TX 78216</p>

The Houston, Texas District Office services the following counties in Texas:

Aransas	Cameron	Gonzales	Kenedy	Montgomery	Trinity
Angelina	Chambers	Grimes	Kerr	Nacogdoches	Tyler
Atascosa	Colorado	Guadalupe	Kinney	Newton	Uvalde
Austin	Comal	Hardin	Kleberg	Nueces	Val Verde
Bandera	Dewitt	Harris	LaSalle	Orange	Victoria
Bee	Dimmit	Hays	Lavaca	Polk	Walker
Bexar	Duval	Hidalgo	Lee	Real	Waller
Brazoria	Edwards	Jackson	Liberty	Refugio	Washington
Brazos	Fayette	Jasper	Live Oak	Sabine	Webb
Brooks	Fort Bend	Jefferson	Madison	San Augustine	Wharton
Burleson	Frio	Jim Hog	Matagorda	San Jacinto	Willacy
Caldwell	Galveston	Jim Wells	Maverick	San Patricio	Wilson
Calhoun	Goliad	Karnes	McMullen	Shelby	Zapata
		Kendall	Medina	Star	Zavala

PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY TELEPHONING, WRITING, OR SENDING E-MAIL TO THE OFFICE IN ADVANCE. ALWAYS FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY BE ABLE TO CONDUCT YOUR BUSINESS BY TELEPHONE AND SAVE A TRIP.

WHEN YOU CALL THE RRB TOLL FREE AT 1-877-772-5772 YOU CAN OBTAIN INFORMATION ABOUT UNEMPLOYMENT AND SICKNESS BENEFITS, REQUEST A LETTER SHOWING YOUR CURRENT MONTHLY RATE, REQUEST A MEDICARE CARD, AND OBTAIN A STATEMENT SHOWING THE AMOUNT OF COMPENSATION AND SERVICE CREDITED UNDER THE RAILROAD RETIREMENT ACT. YOU MAY ALSO OBTAIN THIS INFORMATION FROM OUR INTERNET WEB SITE AT WWW.RRB.GOV.