U. S. Railroad Retirement Board



Alfonse M. D'Amato U. S. Courthouse Federal Plaza – Suite 490 Central Islip NY 11722

PHONE NUMBER: 877-772-5772 FAX NUMBER: (631) 232-5701 OFFICE HOURS: Monday, Tuesday, Thursday & Friday 9:00 AM - 3:30 PM Wednesday 9:00 AM - 12:00 PM CLOSED FOR FEDERAL HOLIDAYS



SECURE MESSAGING: TO SEND AN EMAIL MESSAGE INCLUDING PERSONAL IDENTIFYING INFORMATION (PII), PLEASE VISIT OUR WEBSITE AT <u>https://rrb.gov/Field-Office-Locator/Central%20Islip</u>

SCHEDULE OF SERVICE FOR CALENDAR YEAR 2020

LOCATIONS OF SCHEDULED AND NON-SCHEDULED SERVICE:

For the convenience of persons who are not able to utilize the services of the district office shown above, service is provided as needed in other areas. You will need to contact the Central Islip, NY district office to schedule an appointment.

The Central Islip NY District Office provides service to the following counties:

In New York: Queens, Nassau and Suffolk.

You can call the RRB Help-Line toll free at <u>1-877-772-5772</u> to obtain automated information about unemployment and sickness benefits, request a letter showing your current monthly annuity rate or request a replacement Medicare card.

You can also request the above information on our Website at www.rrb.gov.

PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY CALLING OR WRITING THE OFFICE IN ADVANCE. ALWAYS FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY BE ABLE TO CONDUCT YOUR BUSINESS BY TELEPHONE AND SAVE A TRIP.