U. S. Railroad Retirement Board

BIRMINGHAM ALABAMA DISTRICT OFFICE MEDICAL FORUM BUILDING 950 22nd St. NORTH, SUITE 426 BIRMINGHAM, AL 35203-1134

> PHONE NUMBER: (877) 772-5772 FAX NUMBER: (205) 731-0026 E-MAIL: birmingham@rrb.gov

OFFICE HOURS: 9:00 AM to 3:30 PM-Monday, Tuesday, Thursday and Friday

Wednesday 9:00 AM to 12:00PM Closed Federal Holidays

Secure Messaging:

To send an email message including Personal Identifying Information (PII), please visit our website at https://rrb.gov/Field-Office-Locator/Birmingham

SCHEDULE OF SERVICE FOR CALENDAR YEAR 2020

SERVICE LOCATIONS:

For the convenience of persons who are not able to utilize the services of the district office shown above, in-person service is provided as needed at the following locations. Please contact the Birmingham District Office to schedule an appointment.

MERIDIAN, MS

Social Security Office 4817 North Park Dr.

SHEFFIELD, AL

Alabama State Employment Service 500 South Montgomery Av. Suite 102- Towne Plaza Shopping Center (near Helen Keller Hospital).

MONTGOMERY, AL

Alabama State Employment Service 1060A East South Boulevard

SELMA, AL

Norfolk Southern Railway Office 3200 Jeff Davis Avenue

The Birmingham District Office services the following counties in Mississippi:

Alcorn Lee Noxubee
Clay Lowndes Oktibbeha
Itawamba Monroe Prentiss
Kemper Neshoba Tishomingo
Lauderdale Newton Winston

The Birmingham District Office also services the following counties in Alabama:

Marengo Marion

Marshall

Monroe

Morgan

Perry Pickens

Pike

Randolph

St. Clair

Shelby

Sumter

Walker

Wilcox Winston

Talladega Tallapoosa

Tuscaloosa

Montgomery

Cullman Autauga Bibb Dallas **Blount** DeKalb Bullock Elmore Butler Etowah Calhoun **Fayette** Cherokee Franklin Chilton Greene Hale Choctaw Clarke Jackson Clay Jefferson Cleburne Lamar Coffee Lauderdale Colbert Lawrence Conecuh Limestone Lowndes Coosa Covington Macon Crenshaw Madison

PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY CALLING OR WRITING THE OFFICE IN ADVANCE. PLEASE FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY ALSO USE THE TELEPHONE TO CONDUCT YOUR BUSINESS.

YOU CAN CALL THE RRB HELP LINE TOLL FREE AT 1–877-772-5772 TO OBTAIN INFORMATION ABOUT UNEMPLOYMENT AND SICKNESS BENEFITS, REQUEST A LETTER SHOWING YOUR CURRENT MONTHLY RATE, REQUEST A MEDICARE CARD OR A DUPLICATE TAX STATEMENT AND OBTAIN A STATEMENT SHOWING THE AMOUNT OF COMPENSATION AND SERVICE CREDITED UNDER THE RAILROAD RETIREMENT ACT. YOU MAY ALSO OBTAIN THIS INFORMATION ON THE INTERNET AT WWW.RRB.GOV.