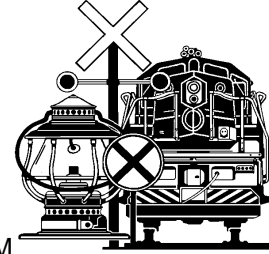


# U. S. Railroad Retirement Board

ALBUQUERQUE, NM DISTRICT OFFICE  
421 Gold Ave SW, RM 304  
P O Box 334  
Albuquerque NM 87103



PHONE NUMBER: 877-772-5772  
FAX NUMBER: 505-346-6407  
E-MAIL: [albuquerque@rrb.gov](mailto:albuquerque@rrb.gov)



Monday, Tuesday, Thursday, Friday: 9:00 AM to 3:30 PM  
Wednesday: 9:00 AM to 12:00 PM  
*Closed all Federal Holidays*

## SECURE MESSAGING

To send an email message including Personal Identifying Information (PII), please visit our website at:  
<https://rrb.gov/Field-Office-Locator/Albuquerque>

For the convenience of those who are unable to visit the district office shown above, you may contact us by telephone. We are able to develop applications and conduct most business by phone and mail. Please contact the office shown above to advise if you would like to schedule an appointment.

## The Albuquerque District Office services the following counties:

In New Mexico: All Counties

In Texas: Brewster, Culberson, El Paso, Hudspeth, Jeff Davis, Pecos, Presidio, Reeves and Terrell Counties

## SPECIAL INSTRUCTIONS FOR CONTACTING THE DISTRICT OFFICE:

If you telephone the office and receive a recorded message, please leave your name, telephone number (including area code) and RRB claim number and/or Social Security number and a brief message. Your call will be returned as soon as possible.

You can call the RRB Toll free at 877-772-5772 to obtain automated information about unemployment and sickness benefits, request a letter showing your current monthly annuity rate or request a replacement Medicare card.

**PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY TELEPHONING, WRITING, OR SENDING E-MAIL TO THE OFFICE IN ADVANCE. ALWAYS FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY BE ABLE TO CONDUCT YOUR BUSINESS BY TELEPHONE AND SAVE A TRIP.**