No. 19-8

For Immediate Release
October 2019

RRB Names Chief Information Officer

The U.S. Railroad Retirement Board (RRB) has named Terryne Murphy as its Chief Information Officer (CIO).

As CIO, Ms. Murphy will head the RRB’s Bureau of Information Services and its staff of about 150 employees and contractors. In addition, she will be responsible for planning, directing and coordinating the agency’s information technology program, including a comprehensive initiative undertaken by the RRB to modernize and re-engineer the agency’s business processes, along with related computer and network resources.

Ms. Murphy will also serve as a member of the RRB’s Executive Committee, which is responsible for day-to-day operations of the agency and for making recommendations to the three-member Board on policy issues.

Before joining the RRB, Ms. Murphy had been at the Department of Commerce in Washington, D.C. since April 2018, where she served as Deputy CIO for Solutions & Service Delivery and Acting CIO since February 2019. Prior to her tenure at Commerce, she served as Executive Director for Headquarters Services in the Department of Homeland Security’s Office of the CIO for 19 months, which represented her initial appointment to the Senior Executive Service.

Ms. Murphy also served two tours at the Executive Office for Immigration Review at the Department of Justice, as Chief Information Officer from May 2013 to October 2016, and as Deputy CIO for Systems Engineering from December 2005 to October 2009. Between those positions, she was a Division Chief at the U.S. Census Bureau, responsible for developing the annual operating and capital budget for the Information Technology Directorate.

Prior to entering federal service, Ms. Murphy worked for six years in the private sector as an IT project manager at consulting firm CSC, following almost 12 years as a telecommunications officer in the U.S. Army.

(More)
Ms. Murphy received a bachelor’s degree in electrical engineering from North Carolina State University (1987), and is currently working on a master’s degree in information technology from Virginia Polytechnic Institute and State University. She also has master’s certificates in project management from Villanova University and in conflict analysis and resolution from George Mason University.

A resident of Centreville, Virginia, at the time of her appointment, she is originally from Fayetteville, North Carolina. She started her new position on September 2.

She replaces Ram Murthy, who had been the RRB’s CIO since August 2013. He left the agency with more than 15 years of federal service.

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An independent federal agency headquartered in Chicago, the RRB pays almost $12.8 billion a year in benefits under the federal Railroad Retirement and Railroad Unemployment Insurance Acts covering the nation’s railroad workers and their families.