

2018 Federal Employee Viewpoint Survey Results

U.S. Railroad Retirement Board 844 N. Rush St. Chicago, IL 60611-2092

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U.S. Railroad Retirement Board Annual Employee Survey Results, 2018 (Survey Administration Period 5/3/18-6/14/18)

1. **Interpretation of Results**: Once again, the responses to the employee survey are positive. We were pleased that of the 861 employees invited to participate, 413 completed the survey, for a response rate of 48 percent in 2018. Thirty nine survey items were identified as strengths (65% positive or higher) while only two survey items were identified as a challenge (35% negative or higher). We are pleased to report that our Engagement Index score met the Office of Personnel Management's (OPM) goal for 2018 (68%) and met or exceeded the governmentwide benchmarks in all areas (New IQ, Global Satisfaction).

Based on OPM's guideline for determining notable results, we scored especially high (greater than 65% favorable—Strongly Agree/Agree) on the majority of the items for questions measuring personal work experiences. About 94% of the respondents think the work they do is important (question 13) and 87% know how their work relates to the agency's goals and priorities (question 12). Seventy-five percent of respondents feel their work gives them a feeling of personal accomplishment (question 4). Almost 82% of respondents like the kind of work they do (question 5) and feel they are held accountable for achieving results (question 16, 83%). Additionally, employees continued to feel supported by their supervisor to balance work and other life issues (question 42, 81%).

On the other hand, the lowest scores were on items measuring performance culture and talent management—although these scores still represent only a minority of the employees that responded. For example, only 34% of the employees surveyed agree that steps are taken to deal with poor performers who do not improve (question 23) and only 39% percent of respondents feel creativity and innovation are rewarded (question 32). Almost 40% of employees feel they do not have sufficient resources to get their job done (question 9). This is an area we intend to concentrate on improving in the upcoming years.

2. **How the survey was conducted:** The survey was conducted online by OPM from May 3rd to June 14th, 2018.

3. **Description of the employee sample:** All full-time, permanent employees of the agency as of October 31st, 2017 were surveyed.

4. Survey items, response choices, and number of respondents for each question: Please refer to the results attached to this report.

5. Number of employees surveyed, number who responded, and representation of **respondents:** of the 861 employees invited to participate, 413 completed the survey, for a response rate of 48 percent. Demographics of the survey respondents can be found in following report.

		Percent	Strongly Agree/ Very Good/ Very	Agree/ Good/	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor	Disagree/ Poor/	Strongly Disagree/ Very Poor/ Very	Percent	Strongly Agree/ Very Good/ Very	Agree/ Good/	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor	Disagree/ Poor/	Strongly Disagree/ Very Poor/ Very	Item Response	
lte m	Item Text	Positive %	Satisfied %	Satisfied %	Dissatisfied %	Dissatisfied	Dissatisfied %	Negative %	Satisfied N	Satisfied N	Dissatisfied N	Dissatisfied N	Dissatisfied N	Total** N	Judge N
1	*I am given a real opportunity to improve my skills in my	/0	/0	70	/0	/0	/0	70	IN	IN	IN	IN	IN IN	IN	
	organization.	64.4%	21.7%	42.7%	14.9%	12.3%	8.3%	20.7%	87	176	66	51	33	413	N/A
2	I have enough information to do my job well.														
		66.6%	22.0%	44.6%	14.8%	10.9%	7.7%	18.6%	87	181	62	47	32	409	N/A
3	I feel encouraged to come up with new and better ways of doing things.	54.3%	23.9%	30.5%	18.5%	17.1%	10.0%	27.1%	95	122	80	71	43	411	N/A
4	My work gives me a feeling of personal accomplishment.														
		74.5%	33.6%	40.9%	10.0%	9.6%	5.9%	15.5%	138	165	44	41	25	413	N/A
5	l like the kind of work I do.														
		81.8%	38.7%	43.0%	13.0%	3.0%	2.2%	5.3%	156	176	58	13	10	413	N/A
6	I know what is expected of me on the job.														
		78.4%	31.8%	46.6%	8.2%	8.1%	5.4%	13.4%	129	191	35	32	23	410	N/A
7	When needed I am willing to put in the extra effort to get														
	a job done.	94.4%	62.7%	31.7%	4.3%	0.8%	0.5%	1.3%	256	134	18	3	2	413	N/A
8	I am constantly looking for ways to do my job better.														
		84.9%	46.3%	38.6%	13.1%	1.3%	0.7%	2.0%	188	160	55	5	3	411	N/A
9	I have sufficient resources (for example, people, materials, budget) to get my job done.														
		46.2%	11.7%	34.5%	14.0%	23.2%	16.7%	39.9%	43	140	59	98	69	409	4
10	*My workload is reasonable.														
		54.6%	13.0%	41.6%	15.5%	16.1%	13.7%	29.8%	52	172	64	65	59	412	1

Ite			Strongly Agree/ Very Good/ Very Satisfied		Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied			_							Judge
m 11	Item Text *My talents are used well in the workplace.	%	%	%	%	%	%	%	N	N	N	N	N	N	N
11	why talents are used well in the workplace.	59.2%	18.2%	41.0%	15.8%	14.3%	10.7%	25.0%	71	164	65	59	45	404	2
12	*I know how my work relates to the agency's goals.	87.0%	38.7%	48.3%	7.0%	3.3%	2.7%	6.0%	158	196	29	15	11	409	3
13	The work I do is important.	0/10/0				51570	21770	0.070	100					103	
		93.8%	54.7%	39.1%	4.9%	0.6%	0.8%	1.4%	223	161	21	2	4	411	0
14	Physical conditions (for example, noise level, temperature, lighting, cleanliness in the workplace) allow employees to perform their jobs well.														
		57.0%	20.6%	36.4%	16.2%	15.8%	11.0%	26.8%	82	149	68	66	47	412	1
15	My performance appraisal is a fair reflection of my performance.	72.2%	31.0%	41.2%	13.4%	7.2%	7.1%	14.3%	128	167	56	31	29	411	0
16	I am held accountable for achieving results.	83.3%	33.3%	50.0%	11.2%	3.0%	2.5%	5.6%	135	204	49	13	10	411	2
17	*I can disclose a suspected violation of any law, rule or regulation without fear of reprisal.	03.370	55.570	50.070	11.2/0	3.070	2.3/0	5.070		204	49	13	10	411	
		67.1%	30.3%	36.8%	17.6%	7.8%	7.5%	15.3%	118	142	74	32	28	394	19
18	My training needs are assessed.	55.8%	19.1%	36.7%	21.1%	12.9%	10.2%	23.1%	74	149	86	54	41	404	8

lte	Item Text	Percent Positive %	Strongly Agree/ Very Good/ Very Satisfied %	Agree/ Good/ Satisfied %	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied %	Disagree/ Poor/ Dissatisfied %	Strongly Disagree/ Very Poor/ Very Dissatisfied %	Percent Negative %	Strongly Agree/ Very Good/ Very Satisfied N	Agree/ Good/ Satisfied N	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied N	Disagree/ Poor/ Dissatisfied N	Strongly Disagree/ Very Poor/ Very Dissatisfied N	Item Response Total** N	Do Not Know/ No Basis to Judge N
19	In my most recent performance appraisal, I understood what I had to do to be rated at different performance														
	levels (for example, Fully Successful, Outstanding).														
		74.1%	36.0%	38.1%	9.8%	9.0%	7.1%	16.1%	148	156	40	37	28	409	4
20	*The people I work with cooperate to get the job done.														
		74.5%	26.8%	47.7%	13.5%	8.1%	4.0%	12.0%	108	193	58	34	18	411	N/A
21	My work unit is able to recruit people with the right skills.	43.0%	10.8%	32.3%	23.1%	20.4%	13.5%	33.9%	37	122	88	82	55	384	29
22	Promotions in my work unit are based on merit.	43.078	10.870	52.570	23.170	20.470	13.570	33.970	57	122	00	02	55	504	23
		44.7%	15.6%	29.1%	26.1%	13.8%	15.4%	29.2%	57	110	99	54	60	380	28
23	In my work unit, steps are taken to deal with a poor performer who cannot or will not improve.	24.400	0.6%	24.50/	24.00/	17.00/	17.00/	24.00/	25	07	112		65	267	10
24	*In my work unit, differences in performance are recognized in a meaningful way.	34.1%	9.6%	24.5%	31.0%	17.9%	17.0%	34.9%	35	87	113	67	65	367	46
		38.3%	11.6%	26.7%	30.6%	16.7%	14.4%	31.1%	43	104	123	65	57	392	20
25	Awards in my work unit depend on how well employees perform their jobs.	50.3%	16.5%	33.8%	24.9%	11.7%	13.1%	24.8%	60	132	96	44	50	382	31
26	Employees in my work unit share job knowledge with each other.	76.1%	27.2%	48.9%	11.5%	7.2%	5.2%	12.4%	110						

Ite		Percent	Strongly Agree/ Very Good/ Very Satisfied %	Agree/ Good/ Satisfied %	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied %	Disagree/ Poor/ Dissatisfied %	Strongly Disagree/ Very Poor/ Very Dissatisfied %	Percent Negative %	Strongly Agree/ Very Good/ Very Satisfied N	Agree/ Good/ Satisfied N	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied N	Disagree/ Poor/ Dissatisfied N	Strongly Disagree/ Very Poor/ Very Dissatisfied N	ltem Response Total** N	Do Not Know/ No Basis to Judge N
	The skill level in my work unit has improved in the past	/0	/0	/0	/0	/0	/0	/0	IN	IN	IN	IN	IN	IN	
27	year.	60.5%	17.9%	42.6%	24.2%	8.1%	7.2%	15.3%	69	164	93	32	30	388	23
28	How would you rate the overall quality of work done by your work unit?	83.9%	37.2%	46.7%	13.0%	1.7%	1.4%	3.1%	154	189	55	8	5	411	N/A
29	*My work unit has the job-relevant knowledge and skills necessary to accomplish organizational goals.	76.8%	26.5%	50.3%	12.1%	7.7%	3.4%	11.0%	107	202	49	31	15	404	6
30	Employees have a feeling of personal empowerment with respect to work processes.														
21	Freedom and the manufactor birth quality	48.2%	10.9%	37.2%	21.0%	17.9%	13.0%	30.9%	39	135	80	67	50	371	28
31	Employees are recognized for providing high quality products and services.	51.2%	14.1%	37.1%	21.0%	16.3%	11.5%	27.8%	53	141	82	62	43	381	17
32	Creativity and innovation are rewarded.	38.8%	9.8%	29.0%	30.1%	17.4%	13.7%	31.1%	36	109	112	67	50	374	25
33	Pay raises depend on how well employees perform their jobs.	37.6%	10.0%	27.6%	30.6%	19.2%	12.6%	31.8%	36	100					
34	Policies and programs promote diversity in the workplace (for example, recruiting minorities and women, training in awareness of diversity issues, mentoring).	62.8%	22.7%	40.0%	26.3%	3.7%	7.3%	10.9%	81	145	94	12	26	358	42

Ite	ltem Text	Percent	Strongly Agree/ Very Good/ Very Satisfied %	Agree/ Good/ Satisfied %	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied %	Disagree/ Poor/ Dissatisfied %	Strongly Disagree/ Very Poor/ Very Dissatisfied %	Percent Negative %	Strongly Agree/ Very Good/ Very Satisfied N	Agree/ Good/ Satisfied N	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied N	Disagree/ Poor/ Dissatisfied N	Strongly Disagree/ Very Poor/ Very Dissatisfied N	Item Response Total** N	Do Not Know/ No Basis to Judge N
35	Employees are protected from health and safety hazards on the job.	72 604	22.00/	40 70/		6.00/	5 70/	12 60/	02	101	50	20		200	10
36	My organization has prepared employees for potential security threats.	72.6%	23.9%	48.7%	14.7%	6.9%	5.7%	12.6%	93	191	58	26	22	390	10
		83.1%	30.8%	52.3%	9.9%	3.6%	3.5%	7.1%	121	206	40	14	15	396	4
37	Arbitrary action, personal favoritism and coercion for partisan political purposes are not tolerated.	60.3%	22.4%	37.9%	19.4%	7.7%	12.6%	20.3%	82	141	68	31	44	366	34
38	Prohibited Personnel Practices (for example, illegally discriminating for or against any employee/applicant, obstructing a person's right to compete for employment, knowingly violating veterans' preference requirements) are not tolerated.														
		70.0%	29.5%	40.5%	19.1%	3.3%	7.6%	10.9%	108	147	66	11	26	358	41
39	My agency is successful at accomplishing its mission.	72.3%	25.6%	46.7%	17.3%	5.8%	4.5%	10.4%	98	177	68	22	18	383	16
40	*I recommend my organization as a good place to work.	68.4%	29.6%	38.8%	17.4%	9.7%	4.5%	14.2%	116	154	72	39	19	400	N/A
41	*I believe the results of this survey will be used to make my agency a better place to work.	45.0%	19.6%	25.5%	25.5%	14.2%	15.3%	29.5%	65	91				354	

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42	My supervisor supports my need to balance work and other life issues.	81.3%	46.0%	35.3%	8.8%	3.7%	6.2%	9.9%	184	139	35	15	24	397	3
43	My supervisor provides me with opportunities to demonstrate my leadership skills.	66.5%	34.7%	31.8%	15.0%	9.9%	8.5%	18.5%	136	123	60	41	32	392	8
44	Discussions with my supervisor about my performance are worthwhile.	66.4%	34.9%	31.5%	14.0%	9.9%	9.8%	19.7%	139			41		395	
45	My supervisor is committed to a workforce representative of all segments of society.	69.4%	37.2%	32.2%	20.6%	5.1%	5.0%	10.0%	135	115	77	17	17	361	39
46	My supervisor provides me with constructive suggestions to improve my job performance.														
47	Supervisors in my work unit support employee development.	66.3% 69.2%	31.6% 33.3%	34.7% 35.9%	14.4%	9.3%	10.0%	19.3%	123		<u>61</u> 55	39 29		396 390	
48	My supervisor listens to what I have to say.	76.4%		33.9%	11.2%	6.6%	5.8%	12.4%	169		46	26			
	My supervisor treats me with respect.	81.3%	46.1%	35.2%	8.8%	4.7%	5.3%	9.9%	185	138	36	19	21	399	N/A
50	In the last six months, my supervisor has talked with me about my performance.	79.7%	38.7%	41.0%	8.5%	7.0%	4.7%	11.8%	154	165	32	28	19	398	N/A

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51	I have trust and confidence in my supervisor.														
		66.3%	39.2%	27.1%	15.0%	8.9%	9.7%	18.7%	154	108	62	36	38	398	N/A
52	Overall, how good a job do you feel is being done by your immediate supervisor?														
		68.5%	42.4%	26.1%	18.2%	7.4%	5.9%	13.3%	169	103	74	30	23	399	N/A
53	In my organization, senior leaders generate high levels of motivation and commitment in the workforce.														
		46.0%	13.2%	32.8%	24.8%	13.7%	15.6%	29.2%	50	120	94	54	61	379	17
54	My organization's senior leaders maintain high standards of honesty and integrity.														
		60.5%	21.3%	39.2%	24.1%	4.5%	10.8%	15.3%	72	136	89	17	39	353	41
55	Supervisors work well with employees of different backgrounds.	70.5%	23.5%	47.0%	16.4%	6.4%	6.7%	13.1%	85	173	62	22	24	366	28
56	*Managers communicate the goals of the organization.	67.4%	20.9%	46.5%	14.4%	9.0%	9.1%	18.1%	78	174	56	37	36	381	11
57	Managers review and evaluate the organization's progress toward meeting its goals and objectives.														
58	Managers promote communication among different work units (for example, about projects, goals, needed resources).	66.1%	20.5%	45.6%	18.3%	7.3%	8.3%	15.6%	74	161	67	28	30	360	35
		56.9%	19.9%	36.9%	19.5%	12.9%	10.8%	23.6%	75	135	77	50	42	379	17

Ite	ltem Text	Percent Positive	Strongly Agree/ Very Good/ Very Satisfied %					Percent Negative						Item Response Total**	Judge
m 59		%	%	%	%	%	%	%	N	N	N	N	N	N	N
	accomplish work objectives.														
		60.3%	20.2%	40.1%	18.9%	11.2%	9.6%	20.8%	75	146	76	44	37	378	15
60	Overall, how good a job do you feel is being done by the manager directly above your immediate supervisor?														
		64.8%	31.2%	33.6%	18.9%	8.9%	7.3%	16.2%	116	122	70	35	27	370	25
61	I have a high level of respect for my organization's senior leaders.	62.1%	28.1%	34.0%	20.1%	9.3%	8.6%	17.8%	106	128	81	38	35	388	8
62	Senior leaders demonstrate support for Work/Life programs.	62.2%	25.6%	36.7%	20.8%	8.1%	8.9%	17.0%	92	137	77	30	32	368	27
63	*How satisfied are you with your involvement in decisions that affect your work?														
		52.3%	19.6%	32.7%	19.0%	18.3%	10.4%	28.7%	74	127	75	76	42	394	N/A
64	*How satisfied are you with the information you receive from management on what's going on in your organization?														
		53.2%	17.9%	35.3%	18.3%	18.9%	9.6%	28.5%	65	137	73	79	38	392	N/A
65	*How satisfied are you with the recognition you receive for doing a good job?														
		57.2%	21.0%	36.2%	17.9%	16.5%	8.4%	24.9%	81	141	74	64	33	393	N/A

lte	Item Text	Percent		Agree/ Good/ Satisfied %	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied %	Disagree/ Poor/ Dissatisfied %	Strongly Disagree/ Very Poor/ Very Dissatisfied %	Percent Negative %	Strongly Agree/ Very Good/ Very Satisfied N	Agree/ Good/ Satisfied N	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied N	Disagree/ Poor/ Dissatisfied N	Strongly Disagree/ Very Poor/ Very Dissatisfied N	ltem Response Total** N	Do Not Know/ No Basis to Judge N
66	How satisfied are you with the policies and practices of your senior leaders?	49.8%	15.3%	34.6%	27.1%	13.9%	9.1%	23.0%	58	132	109	58	37	394	
67	How satisfied are you with your opportunity to get a better job in your organization?	49.8%	16.9%	30.2%	24.8%	13.5%	14.6%	28.1%	66	132	97	56	57	394	
68	How satisfied are you with the training you receive for your present job?	56.4%	19.0%	37.4%	20.5%	14.5%	8.6%	23.1%	73	145	83	60	33	394	
69	*Considering everything, how satisfied are you with your job?	65.7%	24.8%	40.9%	16.3%	12.2%	5.7%	18.0%	95	160	66	48	24	393	
70	Considering everything, how satisfied are you with your pay?	64.8%	18.9%	45.9%	16.0%	12.2%	6.9%	19.1%	75	182	61	48	28	394	
71	*Considering everything, how satisfied are you with your organization?	66.2%	21.5%		15.8%	11.5%	6.5%	18.0%	79	172	62	48	26	387	

Work Life-Telework

72. Please select the response below that BEST	Ν	%
I telework very infrequently, on an unscheduled	26	7.4%
I telework, but only about 1 or 2 days per month	13	3.4%
I telework 1 or 2 days per week	159	38.2%
I telework 3 or 4 days per week	7	1.8%
l telework every work day	2	0.5%
I do not telework because I have to be physically	49	12.9%
I do not telework because of technical issues that	18	4.8%
I do not telework because I did not receive	63	16.7%
I do not telework because I choose not to	56	14.3%
Total	393	100.0%

73. How satisfied are you with the following	Ν	Satisfaction %	All Response Options %
Very Satisfied	83	32.4%	21.6%
Satisfied	106	43.2%	27.5%
Neither Satisfied nor Dissatisfied	28	11.6%	7.3%
Dissatisfied	16	7.5%	4.2%
Very Dissatisfied	13	5.3%	3.4%
Item Response Total	246	100.0%	63.9%
I choose not to participate in these programs	34		8.8%
These programs are not available to me	99		25.7%
I am unaware of these programs	6		1.6%
Total	385	100.0%	100.0%

4. How satisfied are you with the following	Ν	Satisfaction %	All Response Options %
Very Satisfied	125	39.3%	31.9%
Satisfied	120	39.4%	30.6%
Neither Satisfied nor Dissatisfied	39	12.8%	9.9%
Dissatisfied	14	4.1%	3.6%
Very Dissatisfied	13	4.3%	3.3%
Item Response Total	311	100.0%	79.3%
I choose not to participate in these programs	13		3.3%
These programs are not available to me	59		15.1%
I am unaware of these programs	9		2.3%
Total	392	100.0%	100.0%

5. How satisfied are you with the following	Ν	Satisfaction %	All Response Options %
Very Satisfied	142	44.6%	36.0%
Satisfied	122	38.2%	31.0%
Neither Satisfied nor Dissatisfied	35	10.7%	8.9%
Dissatisfied	10	3.1%	2.5%
Very Dissatisfied	10	3.4%	2.5%
Item Response Total	319	100.0%	81.0%
I choose not to participate in these programs	20		5.1%
These programs are not available to me	45		11.4%
I am unaware of these programs	10		2.5%
Total	394	100.0%	100.0%
5. How satisfied are you with the following	Ν	Satisfaction %	All Response Options %

Work Life-Telework

Very Satisfied	64	26.7%	16.2%
Satisfied	78	31.9%	19.8%
Neither Satisfied nor Dissatisfied	88	35.9%	22.3%
Dissatisfied	9	3.7%	2.3%
Very Dissatisfied	5	1.8%	1.3%
Item Response Total	244	100.0%	61.9%
I choose not to participate in these programs	109		27.7%
These programs are not available to me	9		2.3%
I am unaware of these programs	32		8.1%
Total	394	100.0%	100.0%

77. How satisfied are you with the following	Ν	Satisfaction %	All Response Options %
Very Satisfied	21	14.6%	5.3%
Satisfied	34	24.4%	8.6%
Neither Satisfied nor Dissatisfied	77	53.5%	19.5%
Dissatisfied	3	2.7%	0.8%
Very Dissatisfied	6	4.9%	1.5%
Item Response Total	141	100.0%	35.8%
I choose not to participate in these programs	115		29.2%
These programs are not available to me	69		17.5%
I am unaware of these programs	69		17.5%
Total	394	100.0%	100.0%

. How satisfied are you with the following	Ν	Satisfaction %	All Response Options %
Very Satisfied	15	13.8%	3.8%
Satisfied	20	17.1%	5.1%
Neither Satisfied nor Dissatisfied	73	63.7%	18.6%
Dissatisfied	2	2.0%	0.5%
Very Dissatisfied	4	3.5%	1.0%
Item Response Total	114	100.0%	29.1%
I choose not to participate in these programs	106		27.0%
These programs are not available to me	74		18.9%
I am unaware of these programs	98		25.0%
Total	392	100.0%	100.0%

Percentages are weighted to represent the Agency's population.

Demographics

Vhere do you work?	%
Headquarters	73.3%
Field	26.7%
Total	100.0%
/hat is your supervisory status?	%
Non-Supervisor	69.1%
Team Leader	10.2%
Supervisor	12.3%
Manager	6.6%
Senior Leader	1.8%
Total	100.0%
re you:	9
Male	41.8%
Female	58.2%
Total	100.0%
re you Hispanic or Latino?	9
Yes	6.6%
No	93.4%
Total	100.0%
lease select the racial category or categories with whic	ch
ou most closely identify.	9
American Indian or Alaska Native	-
Asian	-
Black or African American	-
Native Hawaiian or Other Pacific Islander	-
White	-
Two or more races	-
Total	-
ote: All results are suppressed when any single demographic of	category has
/hat is the highest degree or level of education you ha	
ompleted?	9
Less than High School	0.0%
High School Diploma/GED or equivalent	6.2%
Trade or Technical Certificate	3.19
Some College (no degree)	14.49

<i>What is the highest degree or level of education you have</i>	
completed?	%
Less than High School	0.0%
High School Diploma/GED or equivalent	6.2%
Trade or Technical Certificate	3.1%
Some College (no degree)	14.4%
Associate's Degree (e.g., AA, AS)	5.9%
Bachelor's Degree (e.g., BA, BS)	49.7%
Master's Degree (e.g., MA, MS, MBA)	18.3%
Doctoral/Professional Degree (e.g., Ph.D., MD, JD)	2.3%
Total	100.0%

Demographics

What is your pay category/grade?	%
Federal Wage System	
GS 1-6	
GS 7-12	
GS 13-15	
Senior Executive Service	
Senior Level (SL) or Scientific or Professional (ST)	
Other	
Total	

Note: All results are suppressed when any single demographic category has

How long have you been with the Federal Government	
(excluding military service)?	%
Less than 1 year	0.0%
1 to 3 years	9.8%
4 to 5 years	5.7%
6 to 10 years	23.3%
11 to 14 years	6.7%
15 to 20 years	7.0%
More than 20 years	47.4%
Total	100.0%

How long have you been with your current agency (for example, Department of Justice, Environmental Protection Agency)?

Less than 1 year	0.0%
1 to 3 years	20.1%
4 to 5 years	9.1%
6 to 10 years	19.5%
11 to 20 years	11.2%
More than 20 years	40.1%
Total	100.0%

%

Are you considering leaving your organization within the	
next year, and if so, why?	%
No	66.8%
Yes, to retire	11.3%
Yes, to take another job within the Federal Government	14.2%
Yes, to take another job outside the Federal Government	3.1%
Yes, other	4.6%
Total	100.0%
I am planning to retire:	%
Within one year	7.9%
Between one and three years	13.1%

Demographics

No

Between three and five years	11.0%
Five or more years	68.1%
Total	100.0%
Are you transgender?	%
Yes	

Total Note: All results are suppressed when any single demographic category has

<i>Which one of the following do you consider yourself to be?</i>	%
Straight, that is not gay or lesbian	92.0%
Gay or Lesbian	3.2%
Bisexual	1.1%
Something else	3.8%
Total	100.0%
Vhat is your US military service status?	%
No Prior Military Service	80.1%
Currently in National Guard or Reserves	1.3%
Retired	3.7%
Separated or Discharged	14.9%
Total	100.0%
re you an individual with a disability?	%
Yes	14.6%
No	85.4%
Total	100.0%
Vhat is your age group?	%
25 and under	
26-29 years old	
30-39 years old	16.1%
40-49 years old	22.2%
50-59 years old	43.8%
60 years or older	16.9%
Total	100.0%
	.1 .

Note: Results are suppressed for each demographic category with fewer than 4 responses.

Percentages for demographic questions are unweighted.

Agency-Specific Questions

1. In my opinion, there is a climate of cooperation between labor and management and they work together to solve problems.

	# of	
	Respondents	Percent
	2018	2018
Yes	135	36.6%
No	86	21.5%
Sometimes	163	42.0%
Total	384	100.0%

2. In my work unit, within the last six months, union representatives and management have met to discuss workplace matters.

	# of	Percent 2018
	Respondents	
	2018	
Yes	78	20.2%
No	89	22.5%
I Don't Know	223	57.3%
Total	390	100.0%

3. Within the last six months, I have met with my union representative to discuss an issue involving management.

	# of	Percent 2018
	Respondents	
	2018	
Yes	39	9.8%
No	223	56.8%
Not Applicable	128	33.4%
Total	390	100.0%

4. Within the last six months, the union has filed a grievance on my behalf.		
	# of Respondents	Percent
	2018	2018
Yes	13	3.5%

No	375	96.5%
Total	388	100.0%

5. The RRB provides enough retirement and financial planning to prepare employees for retirement.			
	# of Respondents	Percent	
	2018	2018	
Yes	233	59.4%	
No	153	40.6%	
Total	386	100.0%	

For all tables on this worksheet:

Percentages are weighted to represent the Agency's population.

Source: Federal Employee Viewpoint Survey