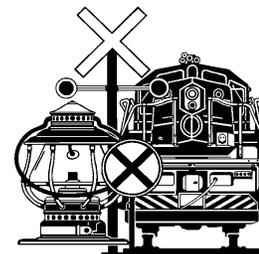


# U. S. Railroad Retirement Board

Louisville, Kentucky District Office  
629 S. Fourth St. Room 301  
Louisville, Kentucky 40202



PHONE NUMBER: (877) 772-5772  
FAX NUMBER: (502) 582-5518  
E-MAIL: louisville@rrb.gov  
OFFICE HOURS: 9:00 AM THRU 3:30 PM  
Monday, Tuesday, Thursday, Friday  
9:00 AM THRU 12:00 PM Wednesday only  
Closed on Federal Holidays



## SECURE MESSAGING

To send a secure email including *Personal Identifying Information (PII)* visit our website at  
[WWW.RRB.GOV](http://WWW.RRB.GOV)

## SCHEDULE OF SERVICE FOR CALENDAR YEAR 2016

### LOCATIONS OF NON-SCHEDULED SERVICE:

For the convenience of persons who are not able to utilize the services of the district office shown above, in-person service may be provided at the following locations on an **as needed basis**. Please contact the office shown above to schedule an appointment.

Corbin, KY

Paducah, KY

The Louisville, KY District Office services the following counties in Indiana:

Clark      Floyd      Jefferson      Scott  
Crawford      Harrison      Perry

The Louisville, KY District Office services all of the counties in Kentucky except as follows:

**SERVICED BY CINCINNATI, OH DISTRICT**  
CBLD Center, Room 201  
36 E 7<sup>th</sup> Street  
Cincinnati, OH 45202-4439  
Telephone: 877-772-5772

Boone	Kenton
Bracken	Mason
Campbell	Pendleton
Gallatin	Robertson
Grant	

**SERVICED BY INDIANAPOLIS, IN DISTRICT OFFICE**  
**The Meridian Centre, Suite 303**  
**50 South Meridian**  
**Indianapolis, IN 46204-3530**  
**Telephone: 877-772-5772**

Henderson      Union

**SERVICED BY HUNTINGTON, WV DISTRICT OFFICE**  
**New Federal Building, Room 112**  
**640 Fourth Avenue, Post Office Box 2153**  
**Huntington, WV 25721-2153**  
**Telephone: 877-772-5772**

Boyd  
Carter  
Elliott  
Floyd  
Greenup

Johnson  
Lawrence  
Lewis  
Martin  
Pike

**SPECIAL INSTRUCTIONS FOR CONTACTING THE DISTRICT OFFICE**

If you telephone the office and receive a recorded message, please leave your name, telephone number (including area code) and RRB claim number and/or Social Security number and a brief message. Your call will be returned as soon as possible.

**YOU CAN CALL THE RRB TOLL FREE AT 1-877-772-5772 TO OBTAIN INFORMATION ABOUT UNEMPLOYMENT AND SICKNESS BENEFITS, REQUEST A LETTER SHOWING YOUR CURRENT MONTHLY RATE, REQUEST A MEDICARE CARD, A DUPLICATE TAX STATEMENT AND OBTAIN A STATEMENT SHOWING THE AMOUNT OF COMPENSATION AND SERVICE CREDITED UNDER THE RAILROAD RETIREMENT ACT. YOU MAY ALSO REQUEST THIS INFORMATION FROM OUR INTERNET WEB SITE AT [WWW.RRB.GOV](http://WWW.RRB.GOV).**

**PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY TELEPHONING, WRITING, OR SENDING SECURE E-MAIL TO THE OFFICE IN ADVANCE. ALWAYS FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF**

**INFORMATION YOU NEED. YOU MAY BE ABLE TO CONDUCT YOUR BUSINESS BY TELEPHONE AND SAVE A TRIP.**