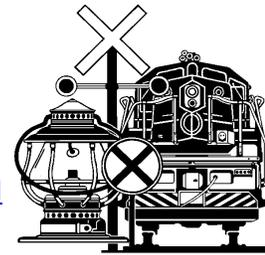


U. S. Railroad Retirement Board



CHARLOTTE, NC District Office
Quorum Business Park
7508 E. Independence Blvd., Suite 120
Charlotte, NC 28228-9409

PHONE NUMBER: (704) 344-6118
FAX NUMBER: (704) 344-6429
SECURE MESSAGING: <https://secure.rrb.gov/117.html>
OFFICE HOURS: 9:00 AM THRU 3:30 PM
Monday through Friday except Federal Holidays



SCHEDULE OF SERVICE FOR CALENDAR YEAR 2004

LOCATIONS OF SCHEDULED AND NON-SCHEDULED SERVICE:

For the convenience of persons who are not able to utilize the services of the district office shown above, in-person service is regularly provided at the following locations. Please contact the office shown above to schedule an appointment.

Asheville, NC

Federal Bldg
151 Patton Avenue

Charleston, SC

Social Security Office
1 Southpark Center
Sam Rittenburg Blvd

Columbia/Cayce, SC

CSX Transportation Office
500 Taylor Street
Cayce, SC

Conway, SC

Social Security Office
1316 3rd Ave

Fayetteville, NC

Social Security Office
111 Lamon Street

Florence, SC

CSX Transportation Office
George McNeill Bldg
100 Oakland Ave

Greenville, NC

Social Security Office
102 Eastbrook Drive

Greenville, SC

Federal Building
300 E. Washington Street

Greenwood, SC

Social Security Office
115 Enterprise Ct., Suite C

Hamlet, NC

CSX Transportation Yard Office A
2nd Floor

N Augusta, SC

Chamber of Commerce
302 Georgia Ave

New Bern, NC

Social Security Office
2822 Neuse Boulevard

Raleigh, NC

Whitaker Mill Senior Center
401 E. Whitaker Mill Road

Rocky Mount, NC

CSX Yard Office
South Church Street

Salisbury, NC

Social Security Office
1816 E. Innes St.

Spartanburg, SC

Social Security Office
140 Magnolia Street

Wilmington, NC

Social Security Office
1528 South 16th Street

Winston-Salem, NC

Social Security Office
5205 University Parkway

The Charlotte, NC District Office services the following counties:

ALL counties in North Carolina, except: Gates, Camden, Perquimans, Pasquotank, Currituck and Chowan. These counties are handled by the Richmond, VA District Office. The number for the Richmond office is (804) 771-2997.

ALL Counties in South Carolina, except: Beaufort and Jasper. These two counties are serviced by our Jacksonville, FL District Office. The number for the Jacksonville office is (904) 232-2546.

PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY CALLING OR WRITING THE OFFICE IN ADVANCE. PLEASE FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY ALSO USE THE TELEPHONE TO CONDUCT YOUR BUSINESS.

YOU CAN ALSO CALL THE RRB HELP LINE TOLL FREE AT 1-800-808-0772 TO OBTAIN INFORMATION ABOUT UNEMPLOYMENT AND SICKNESS BENEFITS, REQUEST A LETTER SHOWING YOUR CURRENT MONTHLY RATE, REQUEST A MEDICARE CARD, AND OBTAIN A STATEMENT SHOWING THE AMOUNT OF COMPENSATION AND SERVICE CREDITED UNDER THE RAILROAD RETIREMENT ACT. YOU MAY ALSO REQUEST THIS INFORMATION FROM OUR INTERNET WEB SITE AT WWW.RRB.GOV.